

FIG. 1

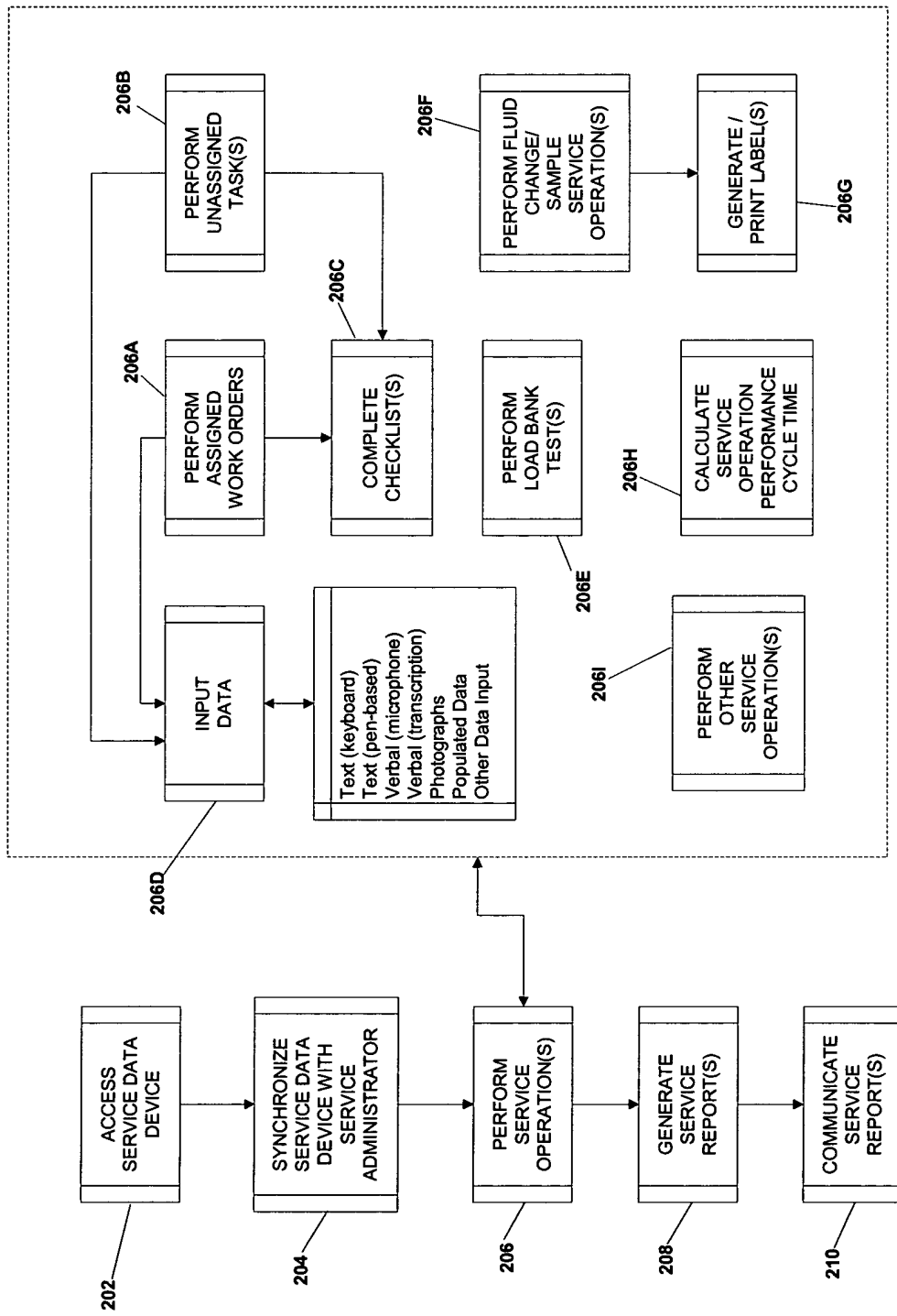


FIG. 2

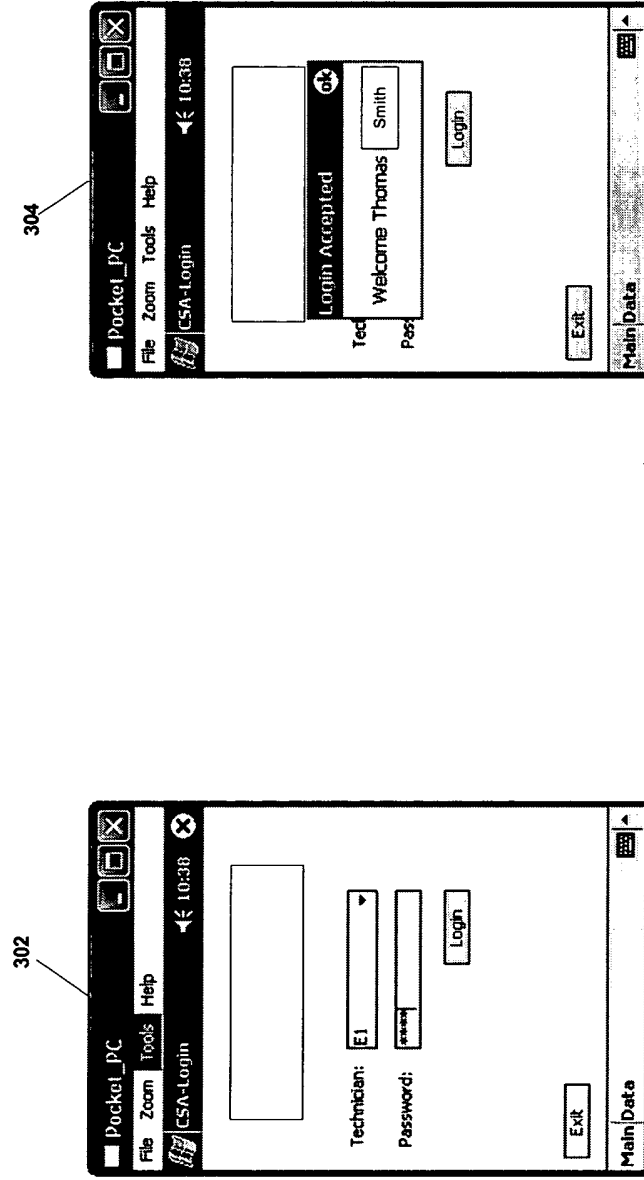


FIG. 3

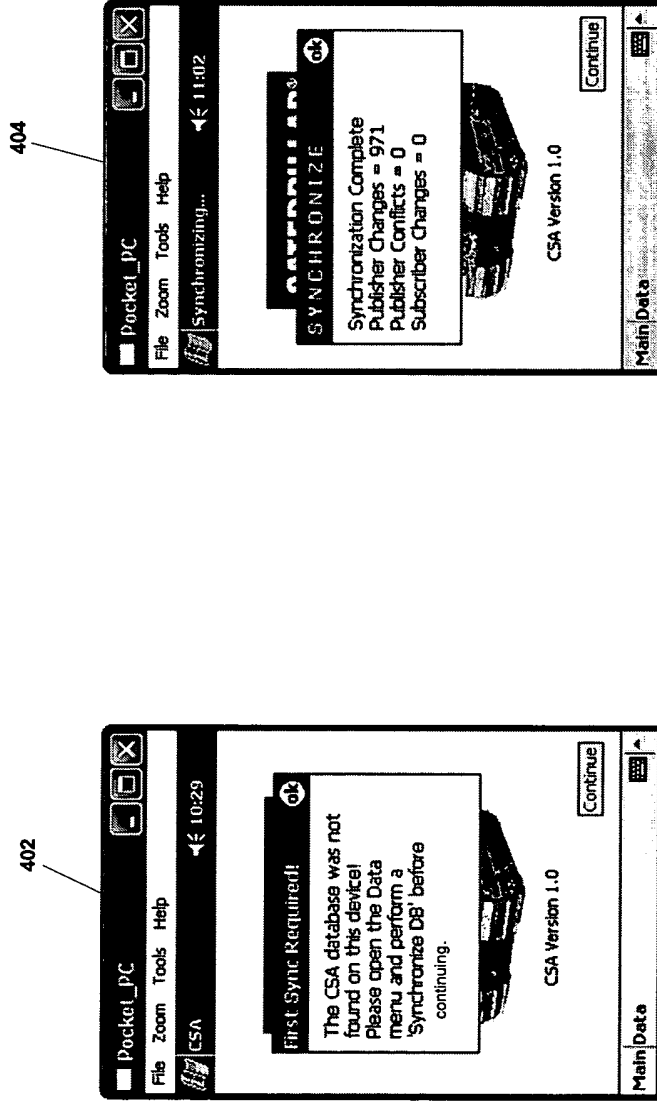


FIG. 4

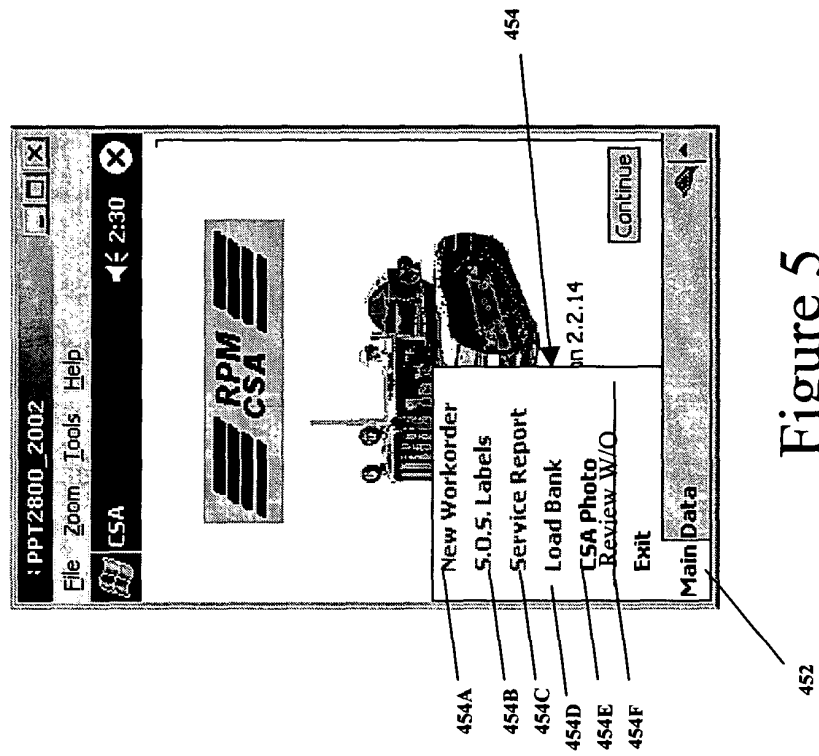


Figure 5

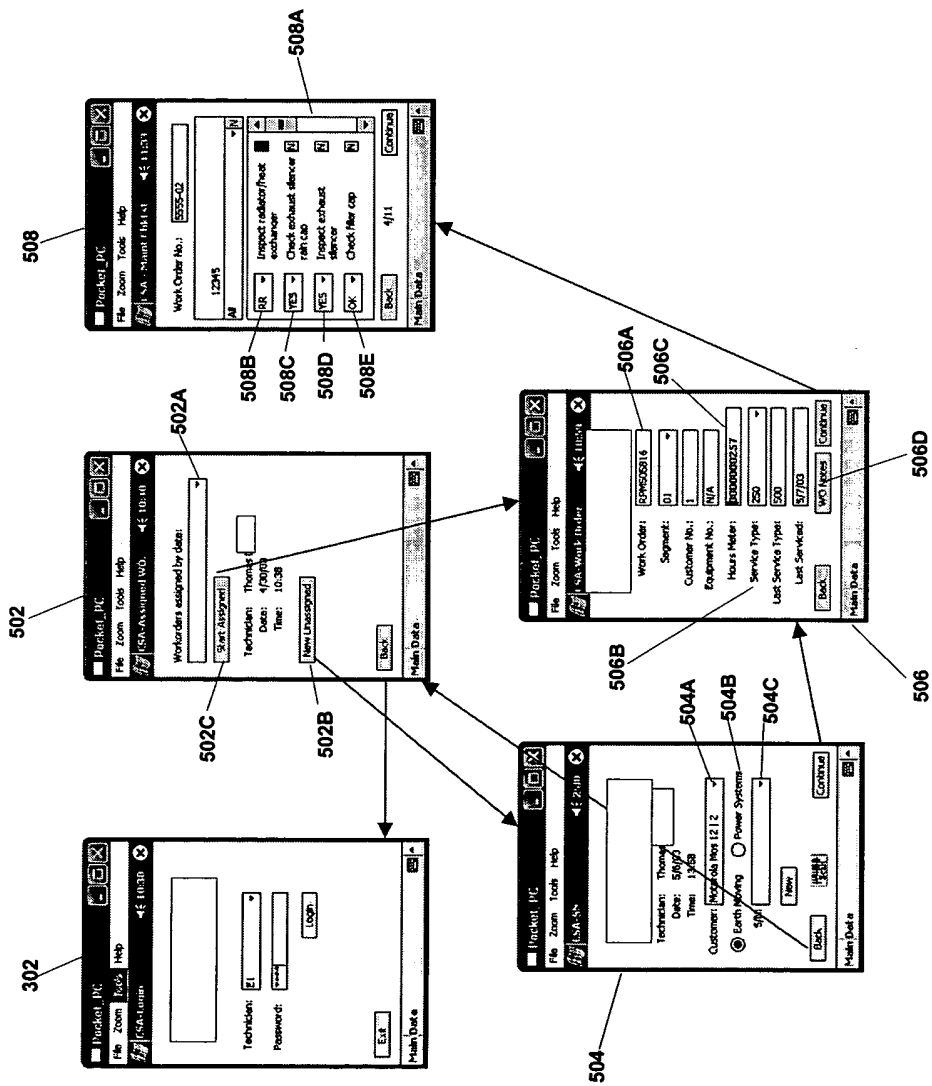


FIG. 6

File Zoom Tools Help

: PPT2800\_2002

CSA-Zone / Location 11:57

Work Order No.: JKA1234-01

Service Type: 500

Model: 320BL  
S/N: 3CR01256  
RPM Industries, Inc.

Zone: 1

Loc: WASHINGTON

Other: This is the notes field for assigned WOs

Back Continue

Main Data

Figure 7

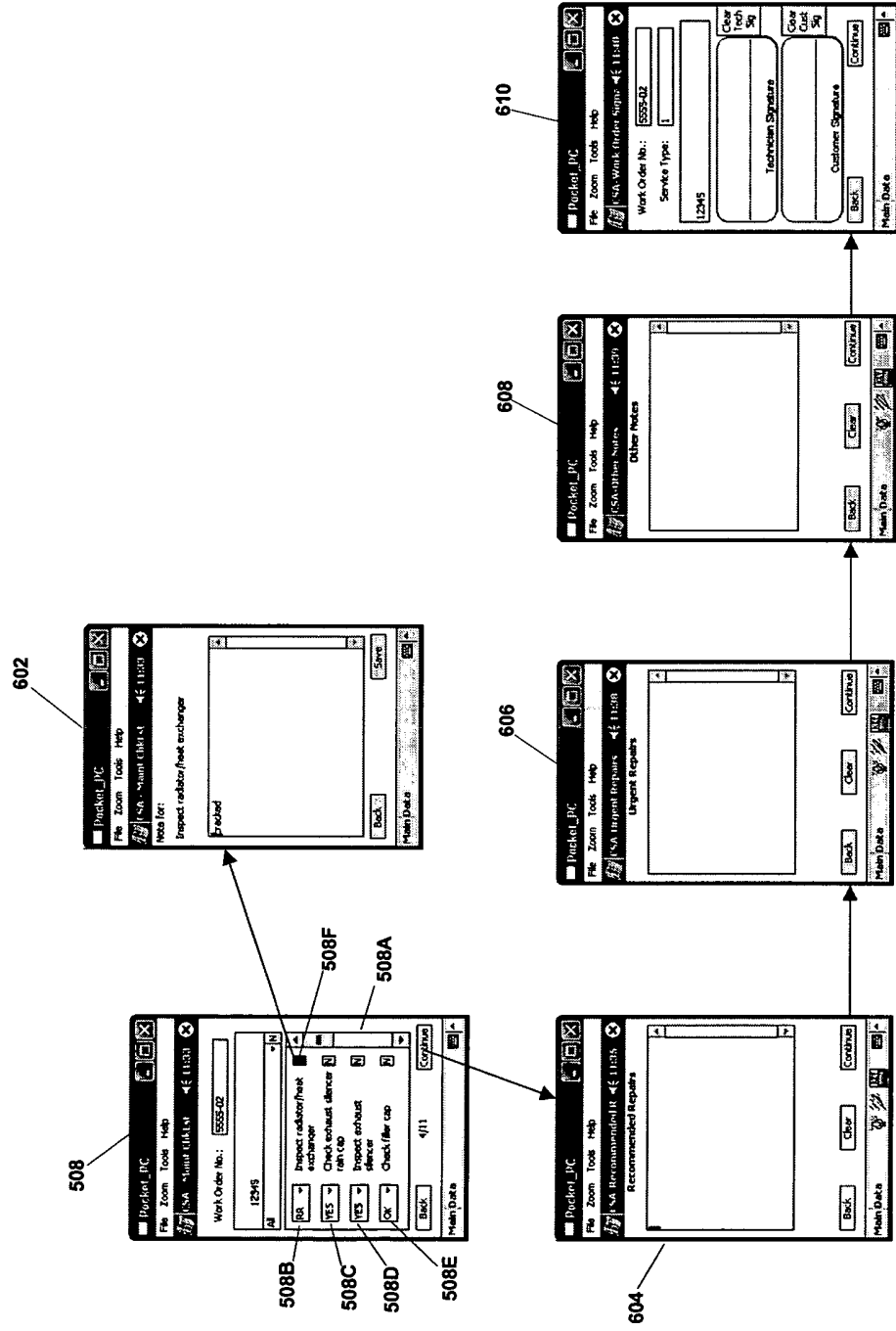


FIG. 8

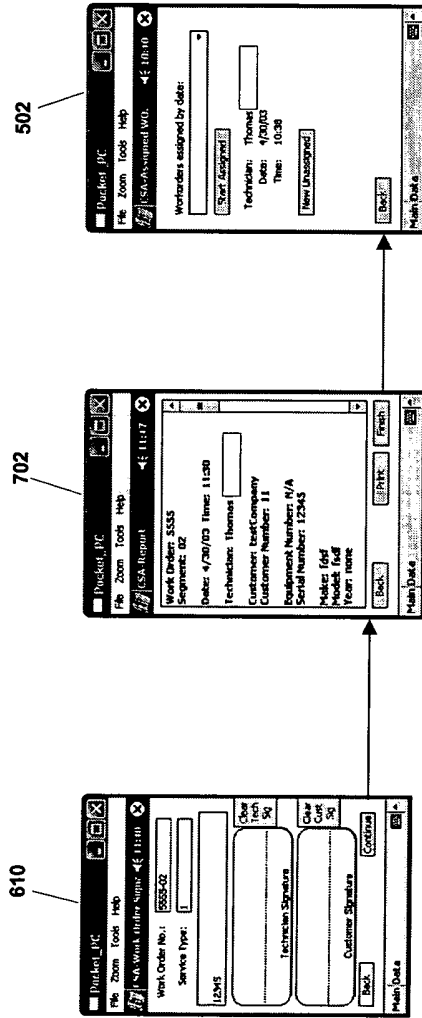


FIG. 9

802

Pocket\_PC

File Zoom Tools Help

CSA-Zone / Location

11:00

Work Order No.: RPM505816-01

Service Type: 250

Model: 777D

S/N: AGC01999

RPM Industries, Inc.

Zone: 1

Loc: CORACOPOLIS

Other: <Other>

Back

Continue

Main Data

802B

802C

802D

802A

FIG. 10

902

: PocketPC\_Phone

File

Zoom

Tools

Help

ESA-Service Type

5:04

Work Order No.:

26-01

Model:

1434

S/N:

1100

Vulcan Materials

Electrical

Service Type:

2000

Last Service Type:

1500

Last Serviced:

11/11/02

Back

S.O.S. Label

Continue

New Options Print

902A

902B

902C

902D

902E

902F

902G

902H

902I

FIG. 11

1002

Pocket\_PC  
File Zoom Tools Help  
SOS - Label Mgr 11:48

Oil Added: 0 Gallons  
Hrs. 134  
Oil (brand): CAT  
Application: Medium  
Type: TDTO-TMS™  
Wt (visc.): 90W  
Sample Taken From: Engine  
Was Oil Changed at this sample time? YES

Back Continue

1004

Pocket\_PC  
File Zoom Tools Help  
SOS - Label Mgr 11:49

Sample Date: 4/30/03  
Owner Name: testCompany  
Equipment No.:  
Serial No.:  
Job Site:  
Model:  
Meter Reading:

Back Back To Mgr

FIG. 12

Serial No	Compartment ID	Oil Added	Sample Date	Meter Reading	Hours On Oil	Application	Fluid ID	Viscosity ID	Oil Changed
ABCD5678	Engine	12	6/19/03 9:44 PM	250	250	Light	Engine Oil	15W40	True
ABCD5678	Transmission	0	6/19/03 9:44 PM	250	250	Medium	Transmission Oil	30	False
ABCD5678	Hydraulic	0	6/19/03 9:44 PM	250	250	Medium	Hydraulic Oil	10	False
ABCD5678	Left Rear Final	0	6/19/03 9:44 PM	250	250	Heavy	Final Drive Oil	50	False
ABCD5678	Right Rear Final	0	6/19/03 9:44 PM	250	250	Heavy	Final Drive Oil	50	False
ABCD5678	Rear Differential	0	6/19/03 9:44 PM	250	250	Heavy	Final Drive Oil	50	False
ABCD5678	Engine	12	6/26/03 7:53 AM	525	275	Light	Engine Oil	15W40	True
ABCD5678	Transmission	10	6/26/03 7:53 AM	525	525	Medium	Transmission Oil	30	True
ABCD5678	Hydraulic	0	6/26/03 7:53 AM	525	525	Medium	Hydraulic Oil	10	False
ABCD5678	Left Rear Final	0	6/26/03 7:53 AM	525	525	Heavy	Final Drive Oil	50	False
ABCD5678	Right Rear Final	0	6/26/03 7:53 AM	525	525	Heavy	Final Drive Oil	50	False
ABCD5678	Rear Differential	0	6/26/03 7:53 AM	525	525	Heavy	Final Drive Oil	50	False
ABCD5678	Engine	12	7/3/03 8:24 AM	800	275	Light	Engine Oil	15W40	True
ABCD5678	Transmission	0	7/3/03 8:24 AM	800	275	Medium	Transmission Oil	30	False
ABCD5678	Hydraulic	0	7/3/03 8:24 AM	800	800	Medium	Hydraulic Oil	10	False
ABCD5678	Left Rear Final	0	7/3/03 8:24 AM	800	800	Heavy	Final Drive Oil	50	True
ABCD5678	Right Rear Final	0	7/3/03 8:24 AM	800	800	Heavy	Final Drive Oil	50	True
ABCD5678	Rear Differential	0	7/3/03 8:24 AM	800	800	Heavy	Final Drive Oil	50	False
ABCD5678	Engine	12	7/14/03 3:14 PM	1000	200	Light	Engine Oil	15W40	True
ABCD5678	Transmission	0	7/14/03 3:14 PM	1000	475	Medium	Transmission Oil	30	False
ABCD5678	Hydraulic	0	7/14/03 3:14 PM	1000	1000	Medium	Hydraulic Oil	10	False
ABCD5678	Left Rear Final	0	7/14/03 3:14 PM	1000	200	Heavy	Final Drive Oil	50	False
ABCD5678	Right Rear Final	0	7/14/03 3:14 PM	1000	200	Heavy	Final Drive Oil	50	False
ABCD5678	Rear Differential	0	7/14/03 3:14 PM	1000	1000	Heavy	Final Drive Oil	50	True

Figure 13

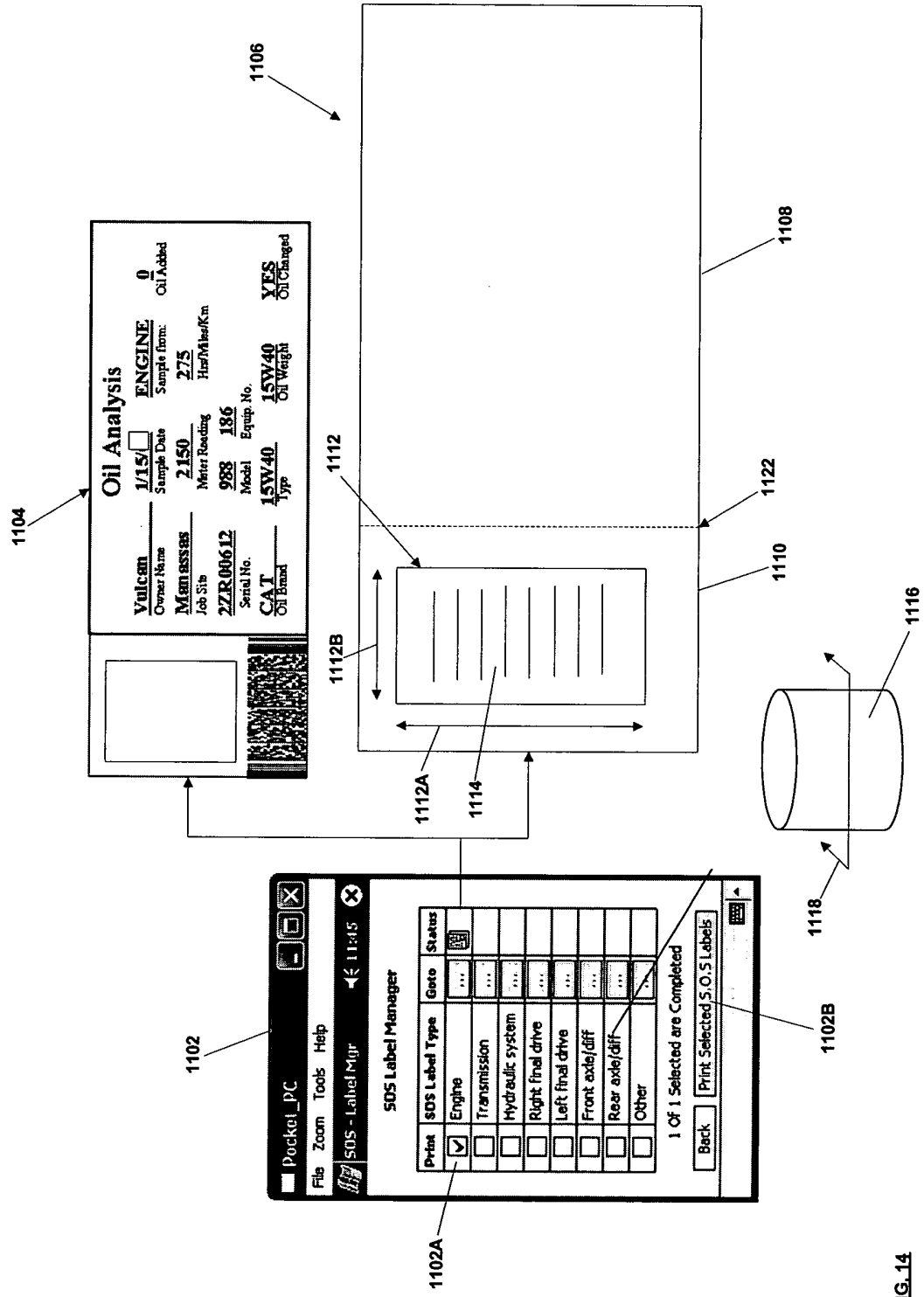


FIG. 14

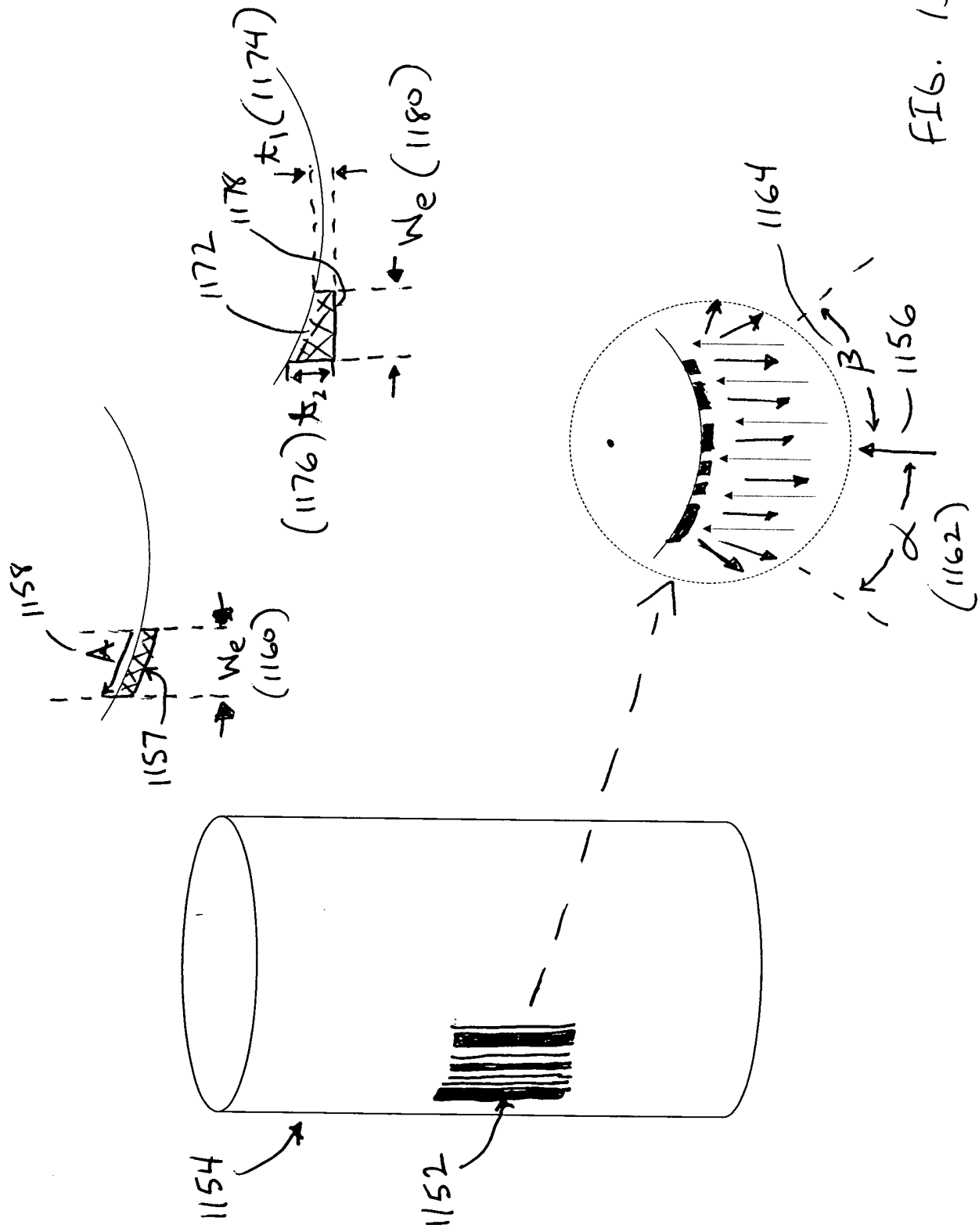


FIG. 15

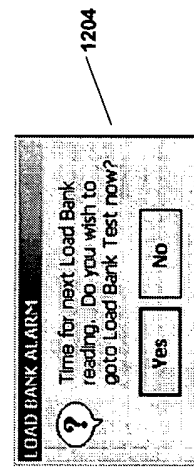
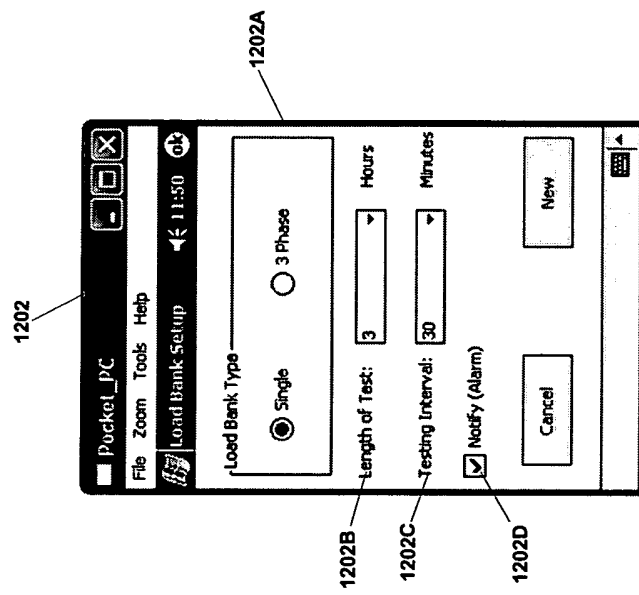


FIG. 16

Pocket\_PC

File Zoom Tools Help

Single Phase Load Ban

11:51

Time: 11:50

AB TEMP

HZ:

VOLTS:

AMPS:

KW CAL:

OIL

OIL TEMP

PRES

EXH TEMP

RB:

LB:

WATER

TEMP:

WATER IN:

WATER

FUEL

OUT:

PRES:

EXTRA:

EXTRA:

OK

Cancel

1302

FIG. 17

Pocket\_PC

File Zoom Tools Help

3 Phase Load Bank Test

307

Time: 15:07

AMB TEMP

Hz:

VOLTS:

AMPS: 1 2 3

AVG:

KW CAL:

OIL PRES

OIL TEMP

EXH TEMP RB:

LB:

WATER TEMP:

WATER IN:

WATER OUT:

FUEL PRES:

EXTRA:

OK

Cancel

1402

FIG. 18

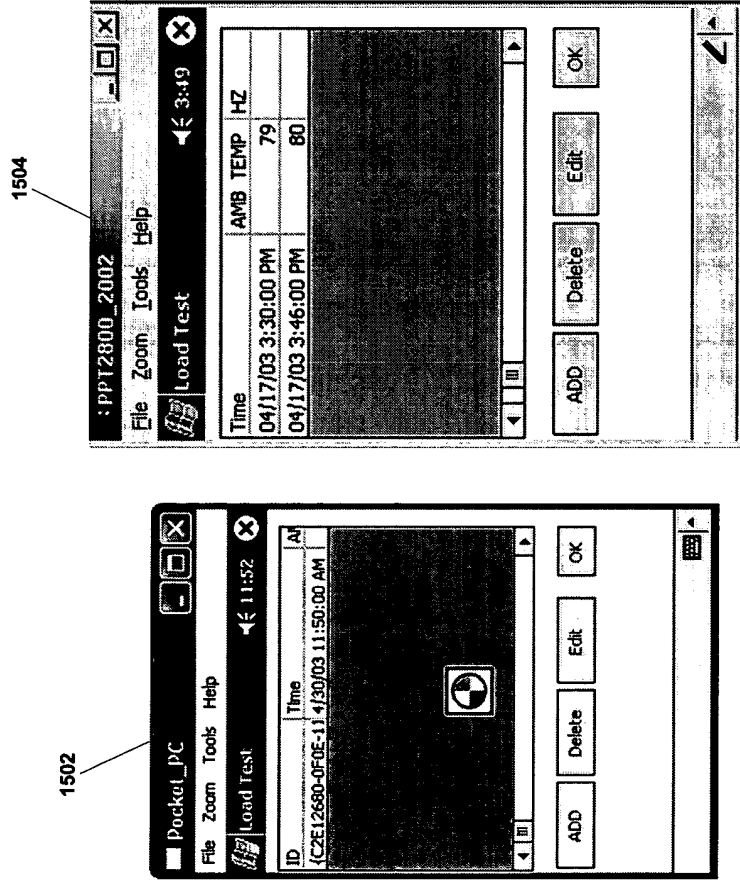


FIG. 19

1602

1602A

1602B

1602C

1602D

1602E

Pocket\_PC  
 File Zoom Tools Help  
 CSA Service Report 7:15  
 Dealer Code: 44 Date: 5/7/03  
 Work Order: W2242 Segment: 01  
 Customer Name: RPM Industries, Inc. | 1  
 Model/SN: Dump 1234567  
 Equipment Location: Stone mountain  
 Co Equip #: 2 At SN:  
 Employee ID: 1 Hrs: 1502  
 Miles:  
 Instructions:  
 Cancel Continue

FIG. 20

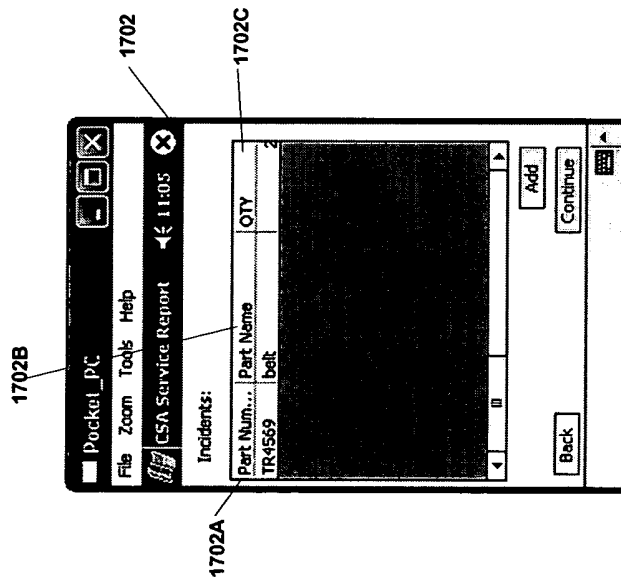


FIG. 21

1802

1802A

1802B

1802C

1802D

Pocket\_PC  
 File Zoom Tools Help  
 CSA Service Report 11:05  
 Part Number Responsible: TR4569  
 Part Name: Belt QTY: 2  
 Desc code: G-General Repair  
 Group Number Containing Part:  
 Group Name:  
 Did this incident make the product inoperable: Yes  
 Optional Comments:  
 Add  
 Back Continue

FIG. 22

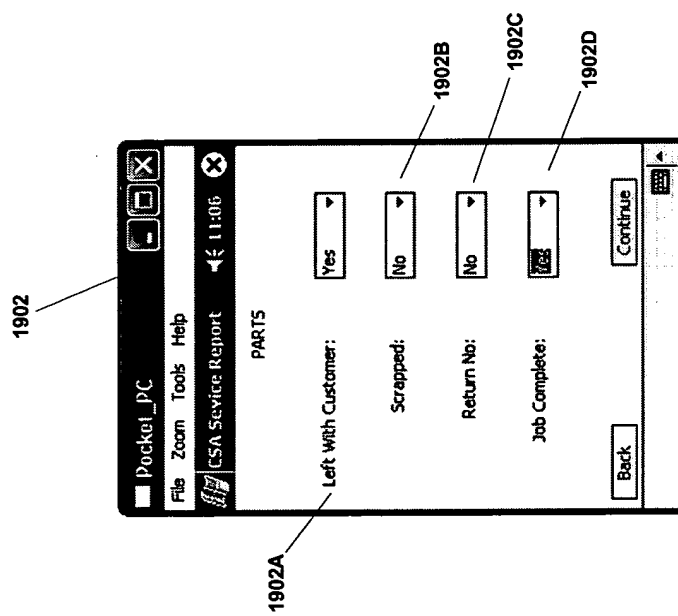


FIG. 23

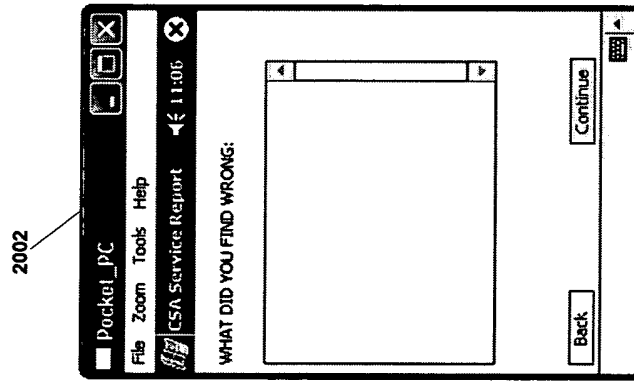


FIG. 24

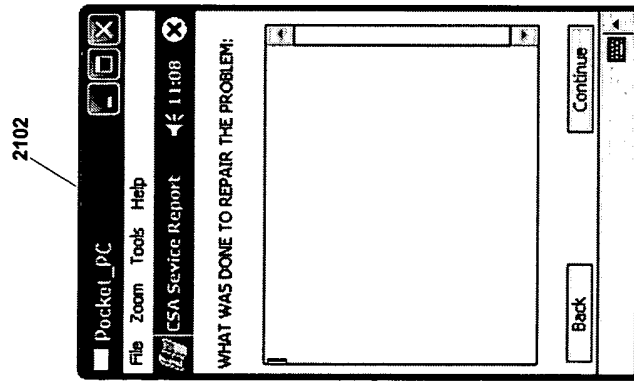


FIG. 25

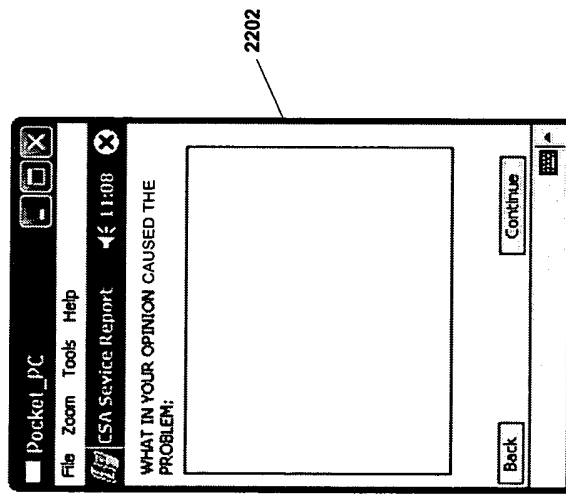


FIG. 26

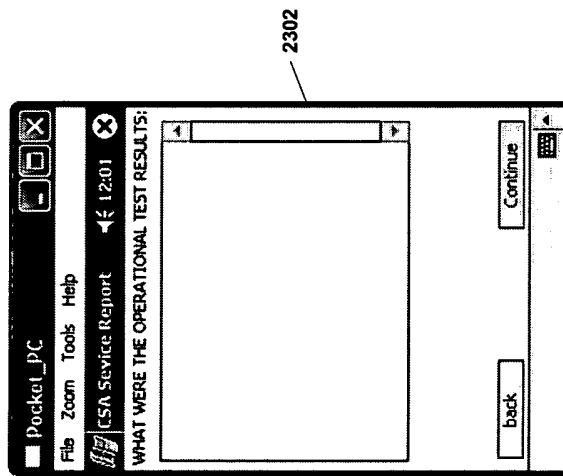
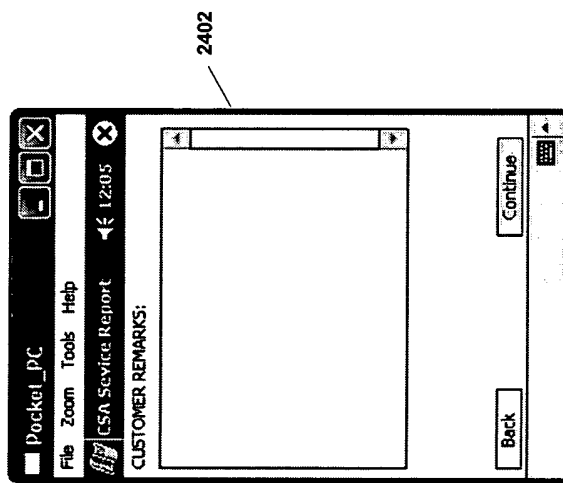
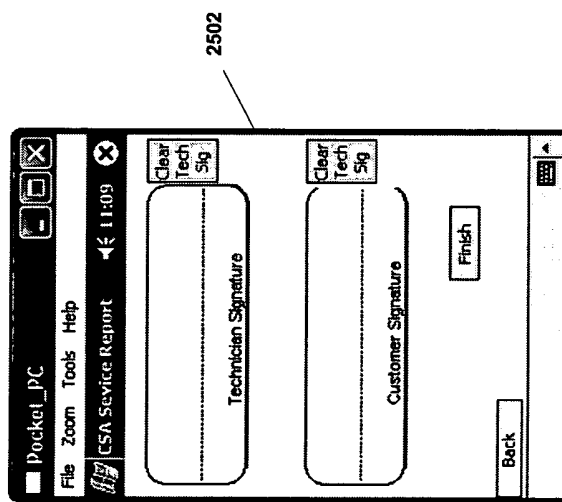


FIG. 27



**FIG. 28**



**FIG. 29**

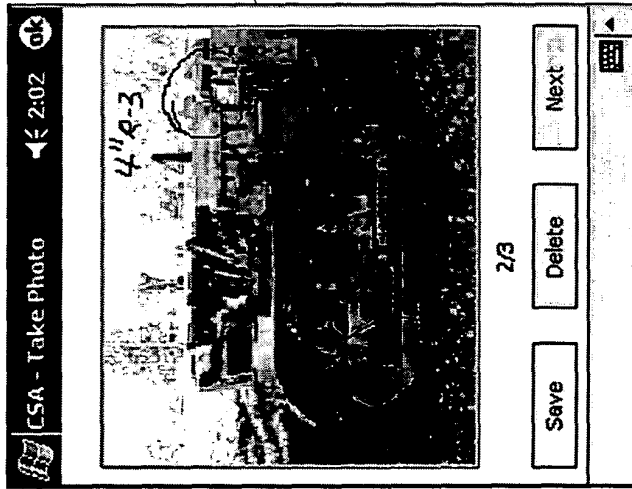


FIG. 30

:PPT2800\_2002 File Zoom Tools Help 8:56

CSA-SN

Customer: RPM Industries, Inc.

Serial No.: 7FR04069

Make: CAT Model: 836

Year: 2000

Hrs: 1235

Descr: Earth Moving Compact

Zone: 00

Location: Washington

Service Interval: 250

Cancel Add

Main Data

Figure 31

:PPT2800\_2002 File Zoom Tools Help 8:57

CSA-SN

Confirmation

Tap OK to add 7FR04069

Make: CAT

Model: 836

Year: 2000

Location: Washington

Service Interval: 250

Customer: RPM Industries, Inc. To the equipment table

OK Cancel

Cancel Add

Main Data

Figure 32

: PPT2800\_2002

File Zoom Tools Help

Power Systems 9:01

\*Engine SN: 4BK00679

Unit Site No: 07854

Site Address: 55 Hickory Street  
Washington, PA 15301

Contact: [REDACTED]

Phone: [REDACTED]

Customer: RPM Industries, Inc. | 1

Back Continue

Fig. 33

: PPT2800\_2002

File Zoom Tools Help

Power Systems 9:05

Gen Make: CAT

Gen Model: 54162

Gen SN: 3BS00645

Voltage: 220 Amps: 90

KW: 1250

Gen Spec: [REDACTED]

Back Continue

Fig. 34

: PPT2800\_2002

File Zoom Tools Help

Power Systems 10:16

Air Filter Make: FRAM

Air Filter PN: 123-4567

Air Filter QTY: 2

Oil Filter Make: FRAM

Oil Filter PN: 987-6543

Oil Filter QTY: 4

Back Continue

Fig. 35

: PPT2800\_2002

File Zoom Tools Help

Power Systems 10:18

Primary

Fuel Filter Make:

Fuel Filter PN:

Fuel Filter Qty:

Secondary

Fuel Filter Make:

Fuel Filter PN:

Fuel Filter Qty:

Back Continue

Fig. 36

: PPT2800\_2002

File Zoom Tools Help

Power Systems 10:18

Belt

Belt Make:

Belt PN:

Belt Qty:

Oil / Coolant

Oil Type:

Oil Qty:

Coolant Qty:

Back Continue

Fig. 37

: PPT2800\_2002

File Zoom Tools Help

Power Systems 10:19

Battery Charger

Bat Chrg Make:

Bat Chrg Model:

Bat Chrg SN:

Input Volts:

Output Volts:

Output Amps:

Back Continue

Fig. 38

:PPT2800\_2002    File Zoom Tools Help    10:20 OK

**Power Systems**

Battery Charging

Alternator Make:

Alternator Model:

Alternator SN:

Output Amps:

Batteries

Group No:  QTY:

CCA:  Lead Acid:

NiCad:  Other:

Back    Continue

Fig. 39

:PPT2800\_2002    File Zoom Tools Help    10:20 OK

**Power Systems**

Block Heater Make:

Block Heater Model:

Block Heater SN:

Block Heater Watts:

Block Heater Voltage:

Back    Continue

Fig. 40

:PPT2800\_2002    File Zoom Tools Help    10:21 OK

**Power Systems**

Starter Make:

Starter Model:

Starter SN:

Starter Rotation:

Starter QTY:

Back    Continue

Fig. 41

:PPT2800\_2002  
 File Zoom Tools Help  
 Power Systems 11:21 OK

Transfer Switch Make:   
 Transfer Switch Model:   
 Transfer Switch SN:   
 Transfer Switch Volts:   
 Transfer Switch Amps:   
 Transfer Switch Options:

Back Continue

Fig. 42

:PPT2800\_2002  
 File Zoom Tools Help  
 Power Systems 10:22 OK

Other:   
 Other Make:   
 Other PN:   
 Other QTY:

Power System Equipment Note:

Clear Back Finish

Fig. 43

:PPT2800\_2002  
 File Zoom Tools Help  
 CSA-SN 11:51

RPM CSA  
 Te Created Record OK  
 Powersystems Equipment Saved.

Custom ☐ Earth Moving ☒ Power Systems  
 S/N: 4665  
 New  
 Back Continue

Main Data

Fig. 44

Question 8: Sample screen displays specific to performing an unassigned work order function with the PDA.

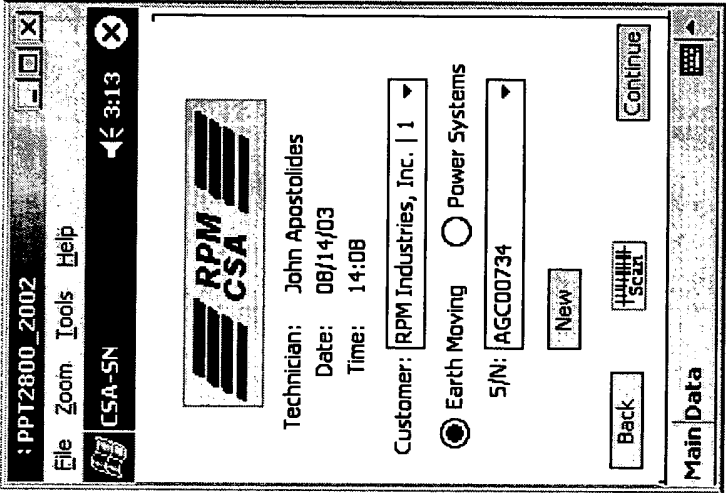


Fig. 45

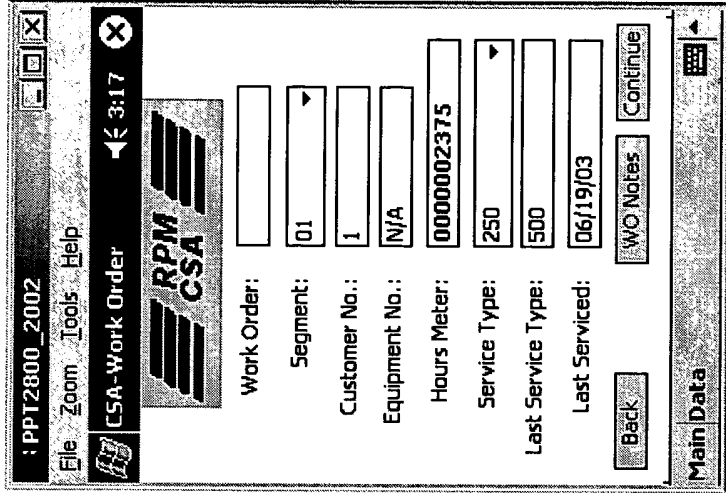


Fig. 46

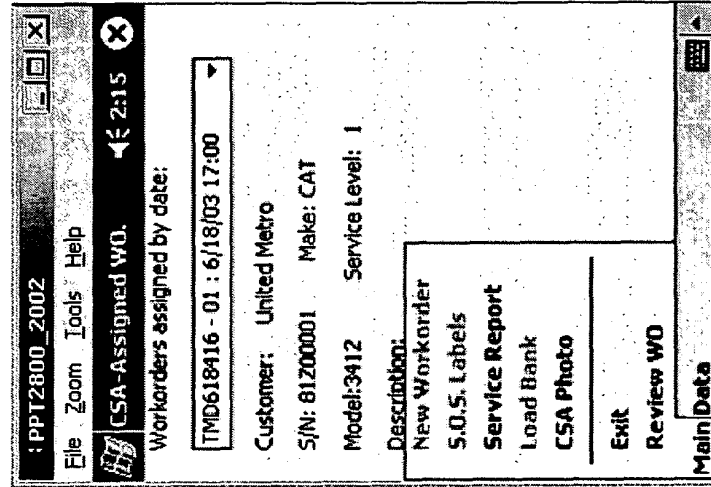


Fig. 47

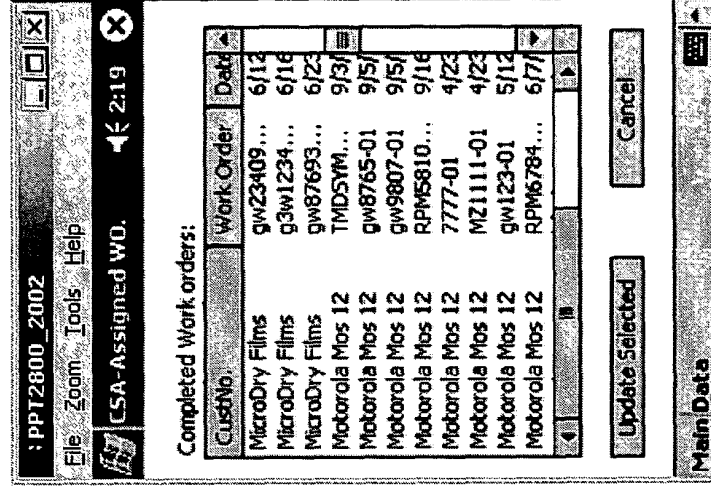


Fig. 48

**: PPT2800\_2002** File Zoom Tools Help

**CSA Service Report** 2:13

Dealer Code: H16C Date: 08/14/03

Work Order: B14218 Segment: 01

Customer Name: RPM Industries, Inc. | 1

Caterpillar Model/SN: 777D AGC0199

Equipment Location: CORAOPOLIS

Co Equip #: 4 At SN:

Employee ID: 0 Hrs: 625 Miles:

Instructions:

Customer reports trouble with the steering pump and tank. This is a possible warranty situation.

Cancel Continue

Fig. 49

**: PPT2800\_2002** File Zoom Tools Help

**CSA Service Report** 2:17 OK

Part Number Responsible: 123-4567

Part Name: Gear QTY: 2

Desc code: D-Factory Assembly

Group Number Containing Part: B6-4811

Group Name: Pump

Did this incident make the product inoperable: No

Optional Comments: No Lid Gasket

Back Add Continue

Fig. 50

**: PPT2800\_2002** File Zoom Tools Help

**CSA Service Report** 2:21

Incidents:

Part Num...	Part Name	QTY
123-4567	Gear	2
987-6543	Cover	1
456-9123	Gasket	1

Back Add Continue

Fig. 51

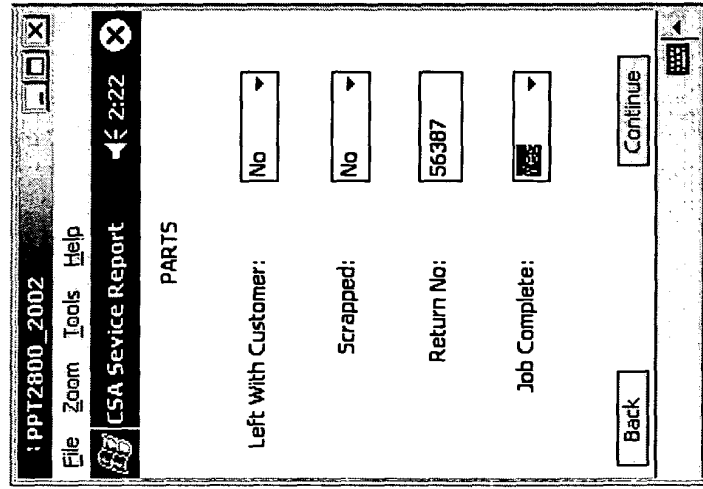


Fig. 52

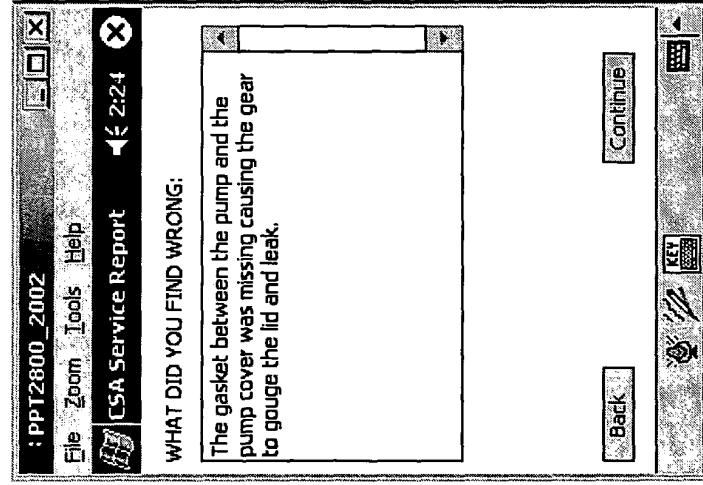


Fig. 53

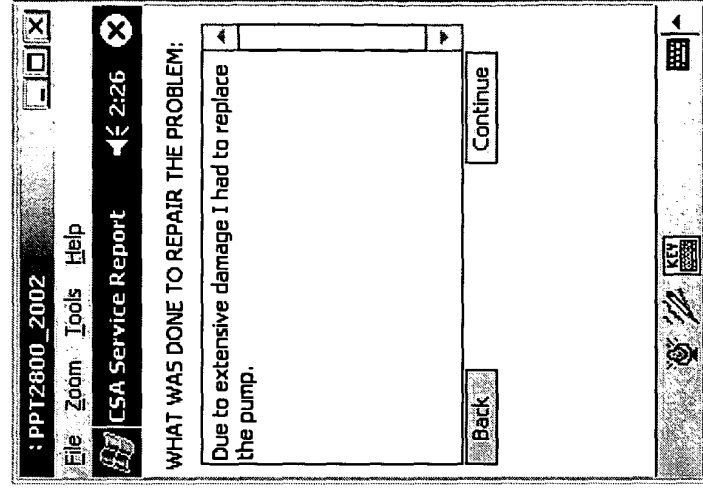


Fig. 54

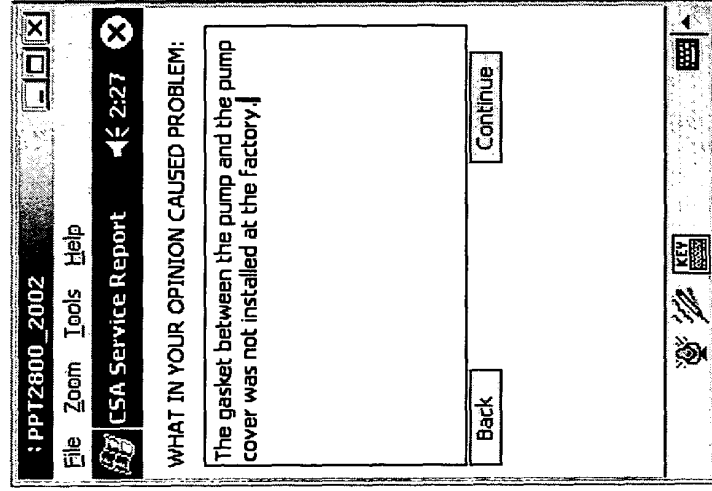


Fig. 55

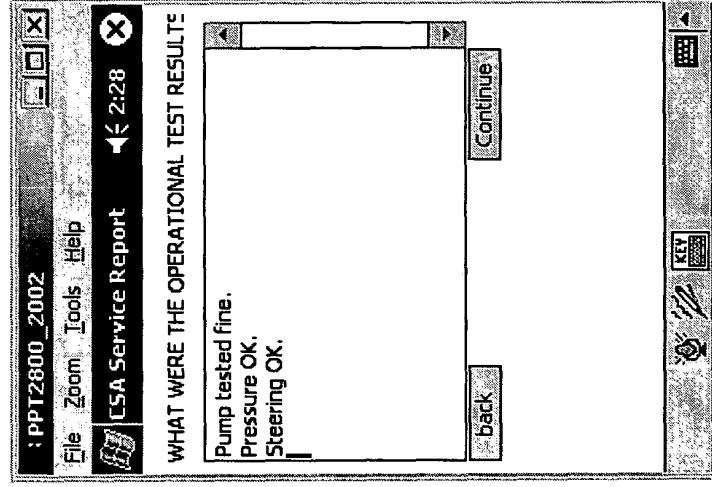


Fig. 56

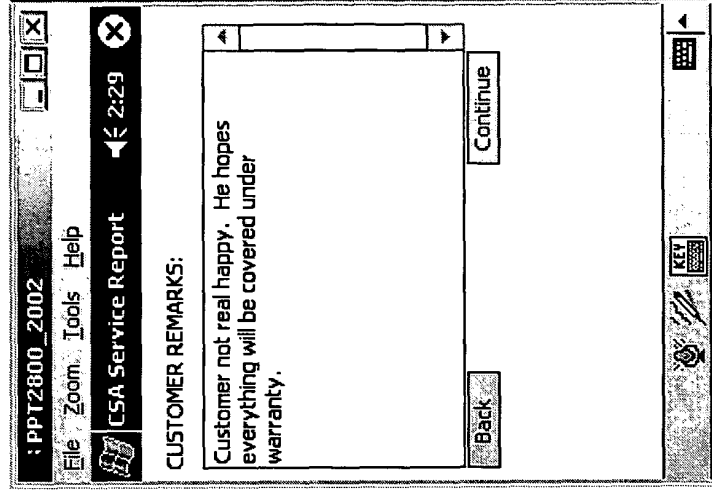


Fig. 57

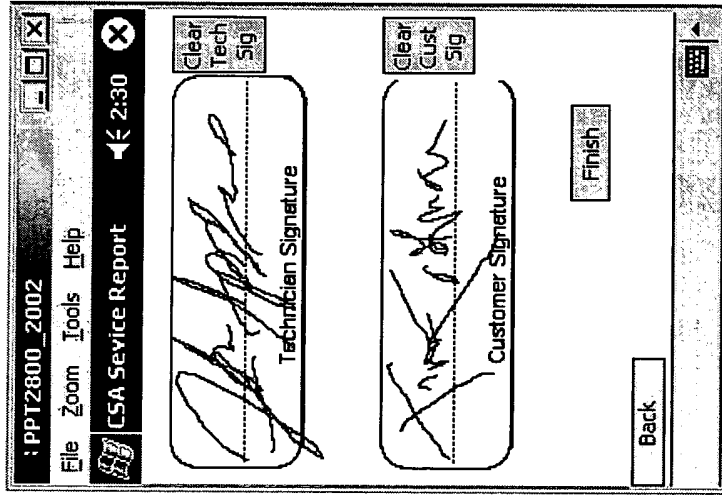


Fig. 58

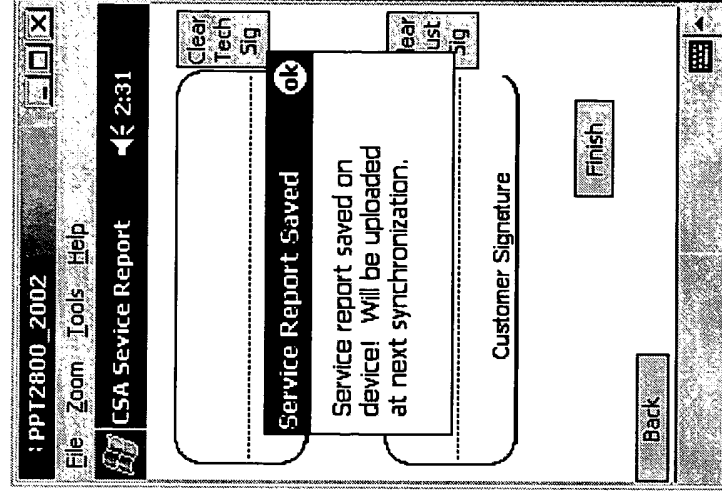
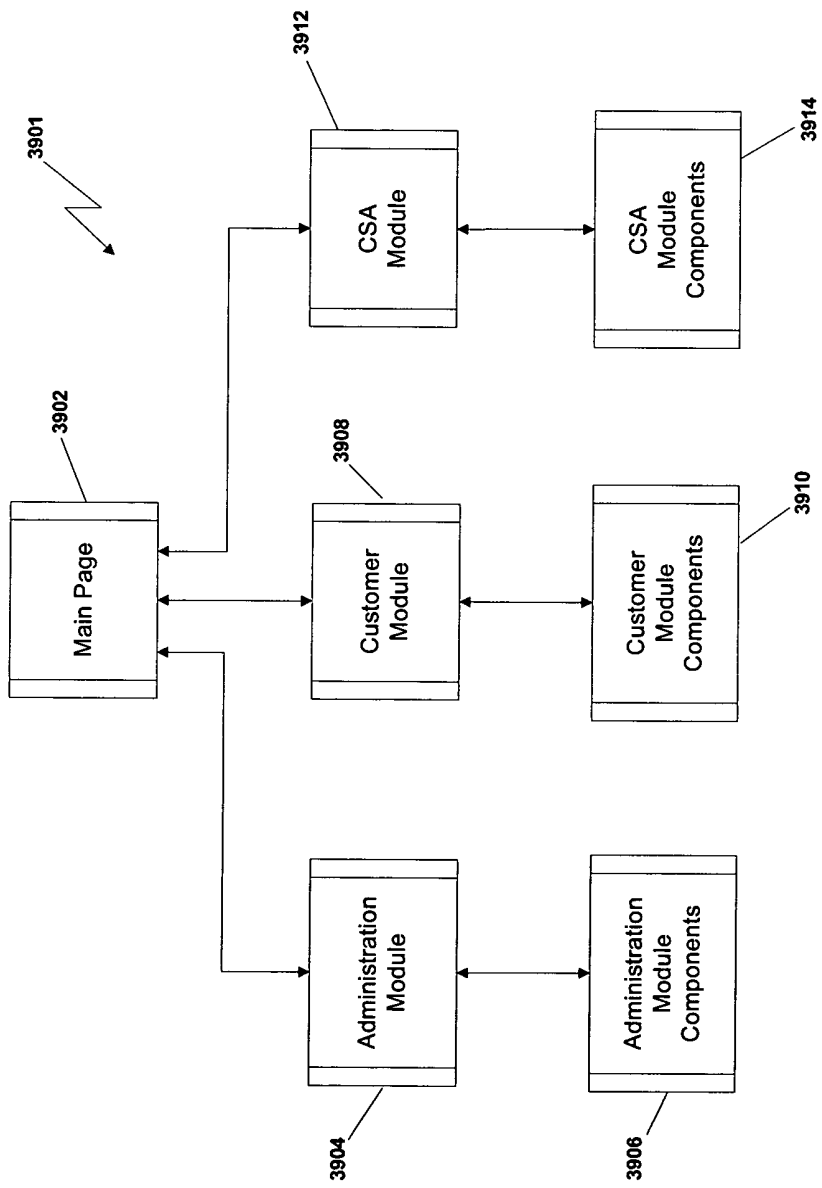
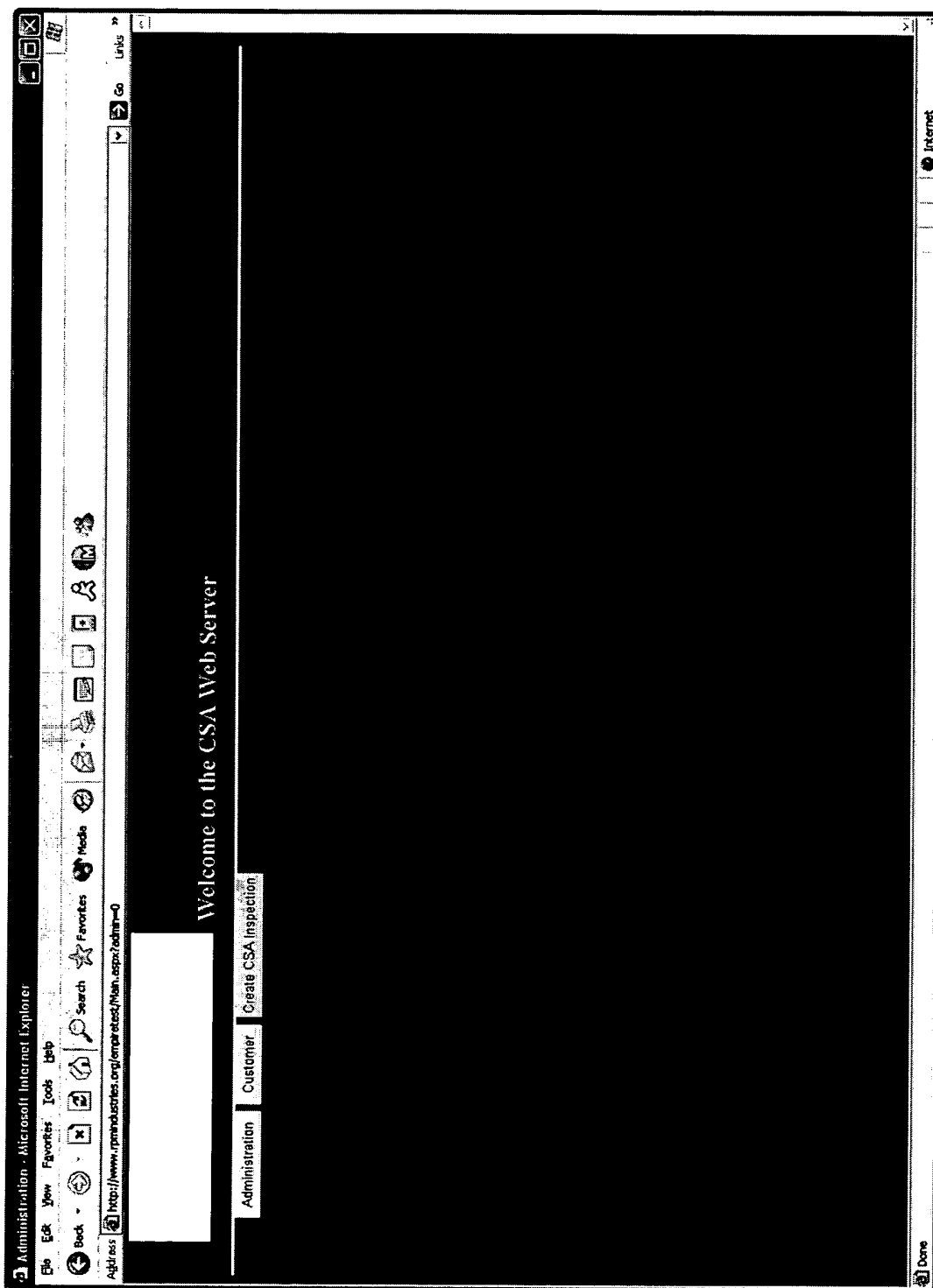


Fig. 59

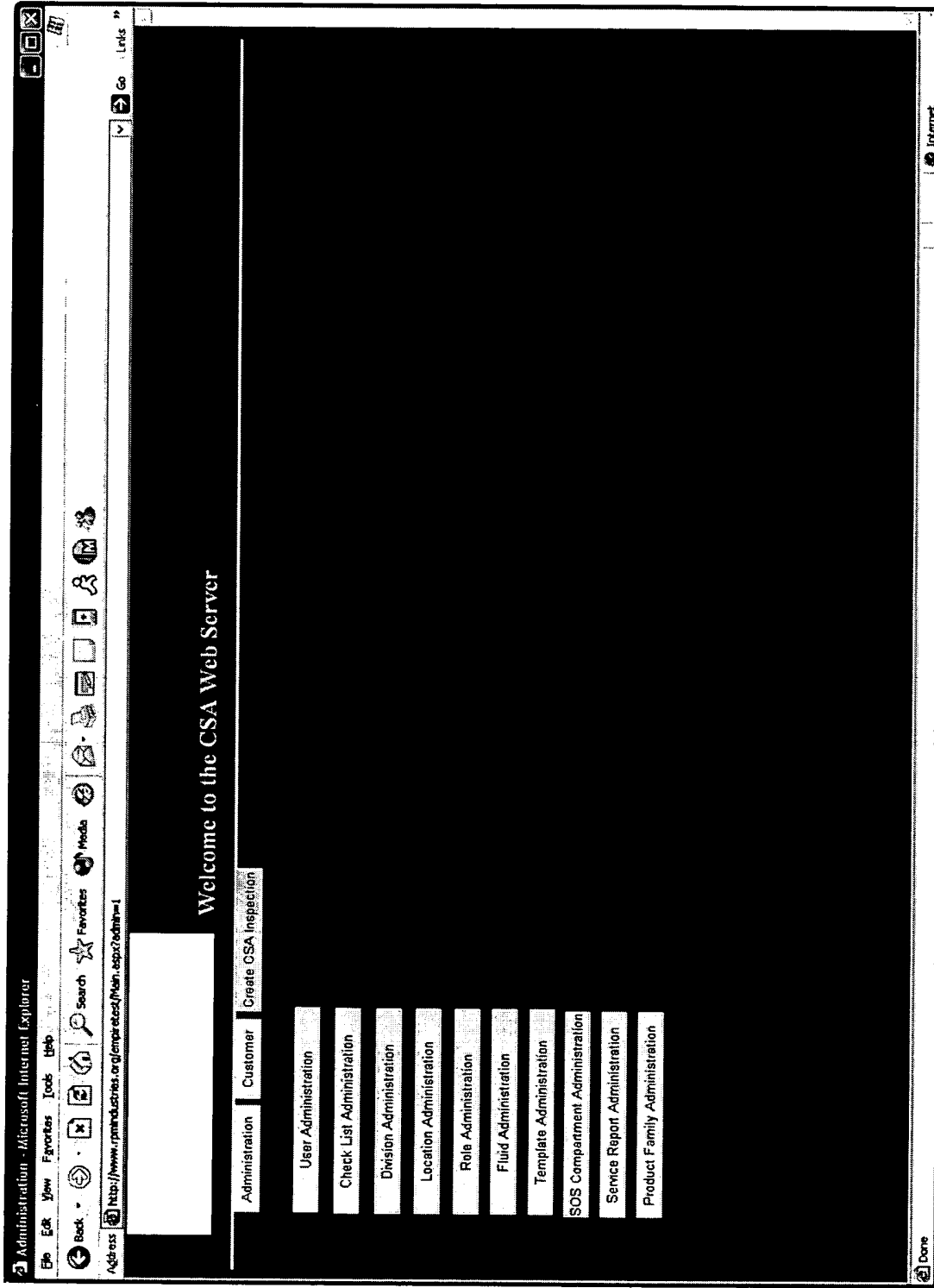


**FIG. 60**



4002

FIG. 61



4102

FIG. 62

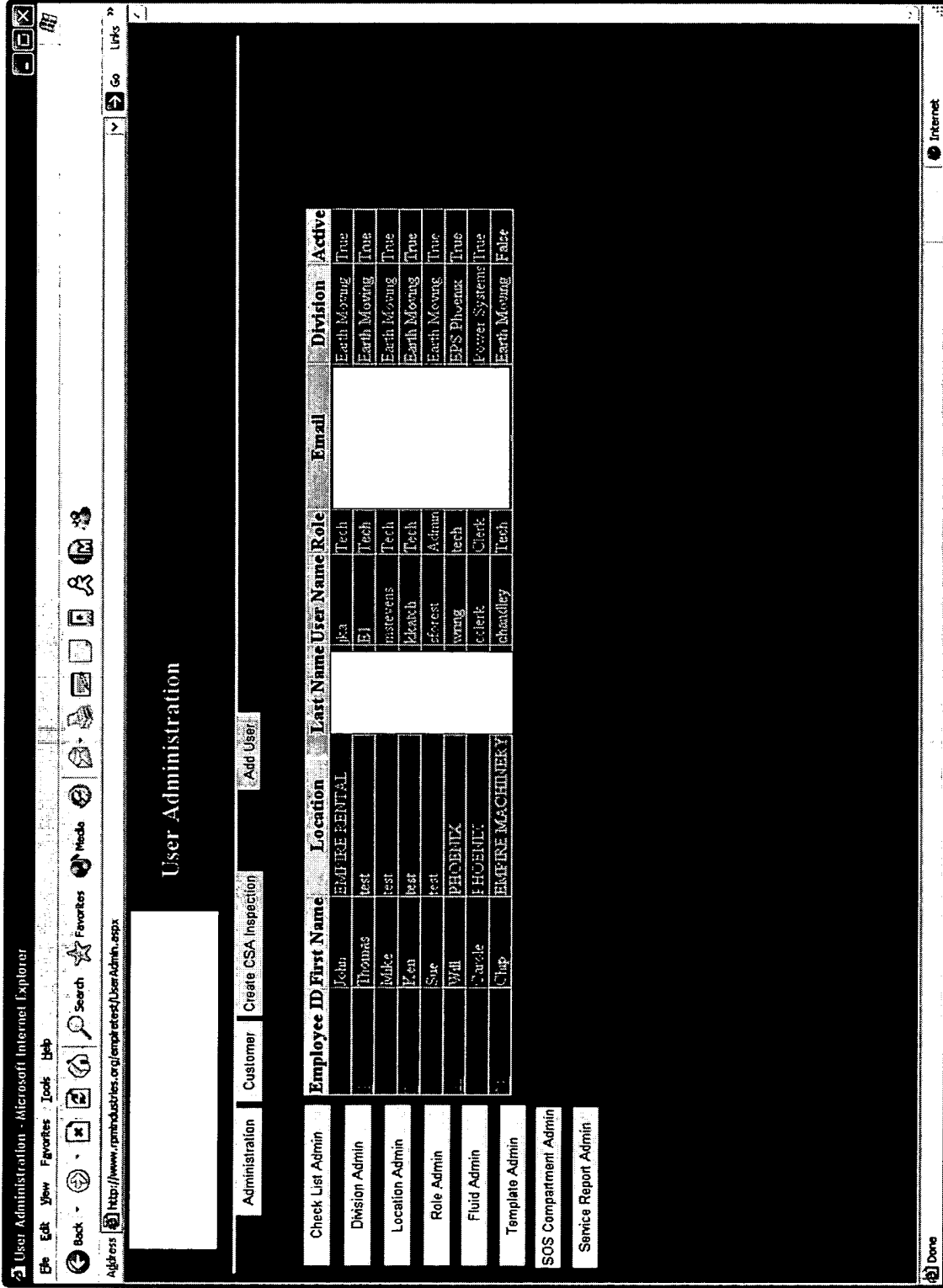


FIG. 63

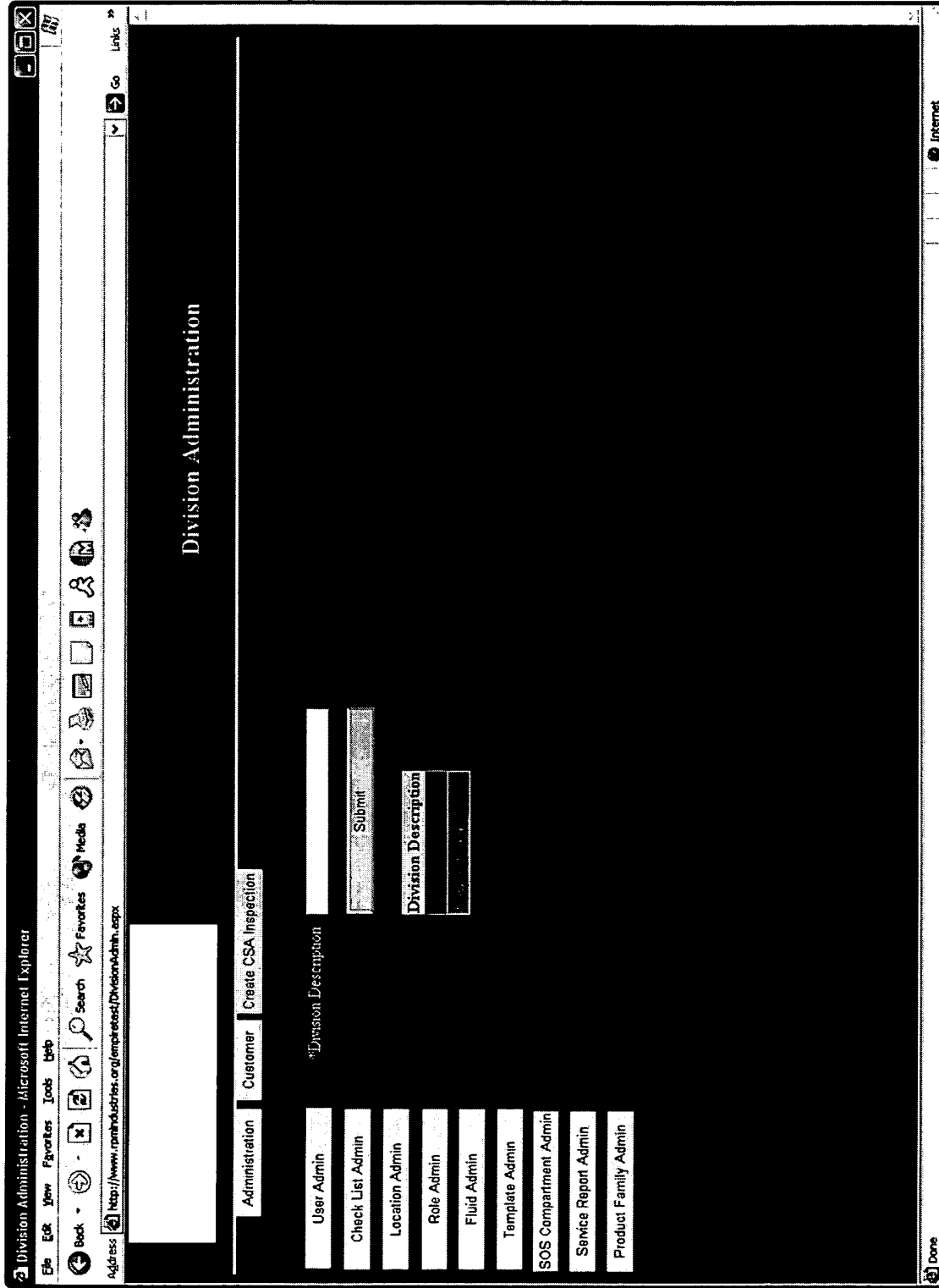
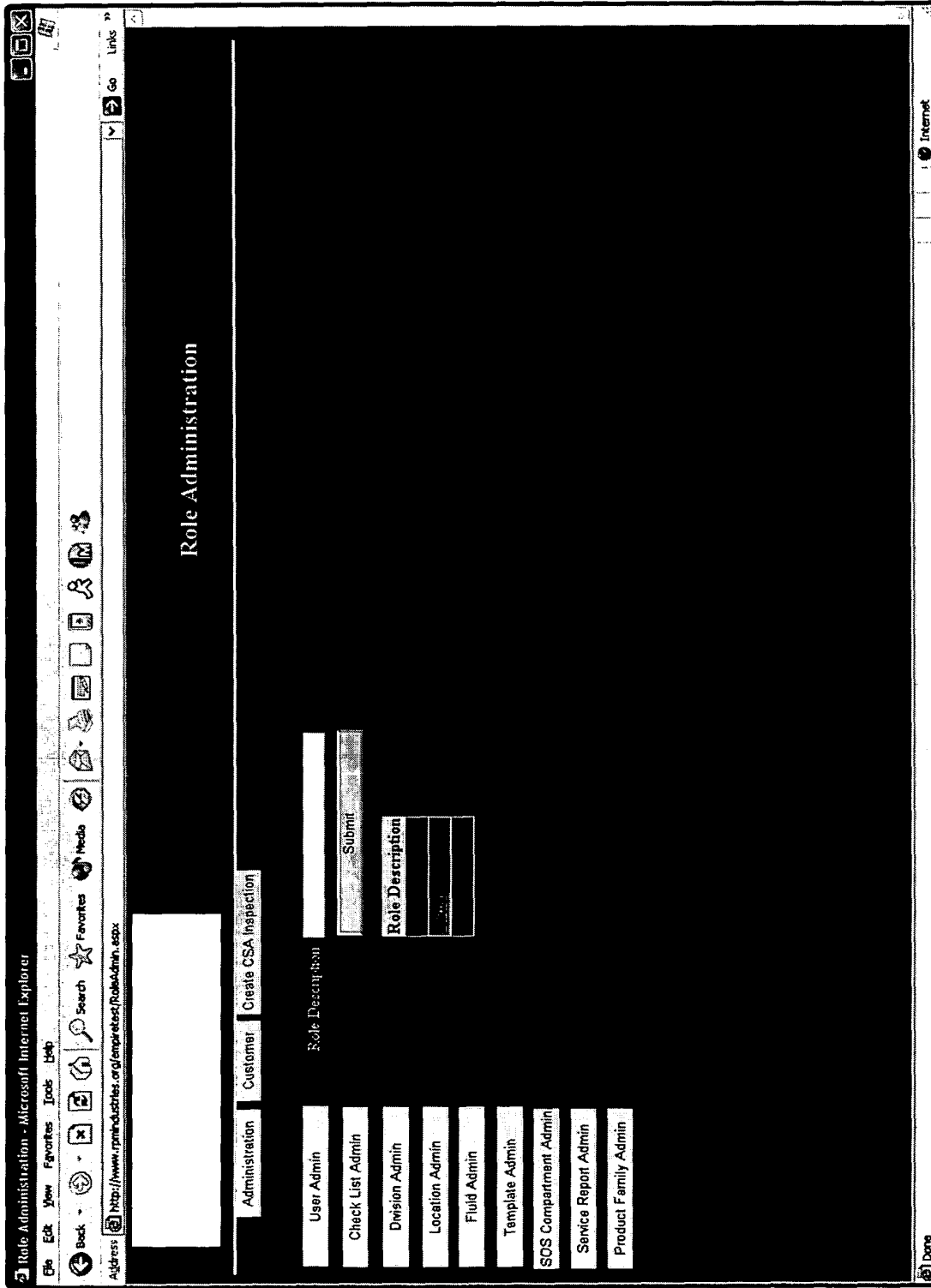


FIG. 64

4302



4402

FIG. 65

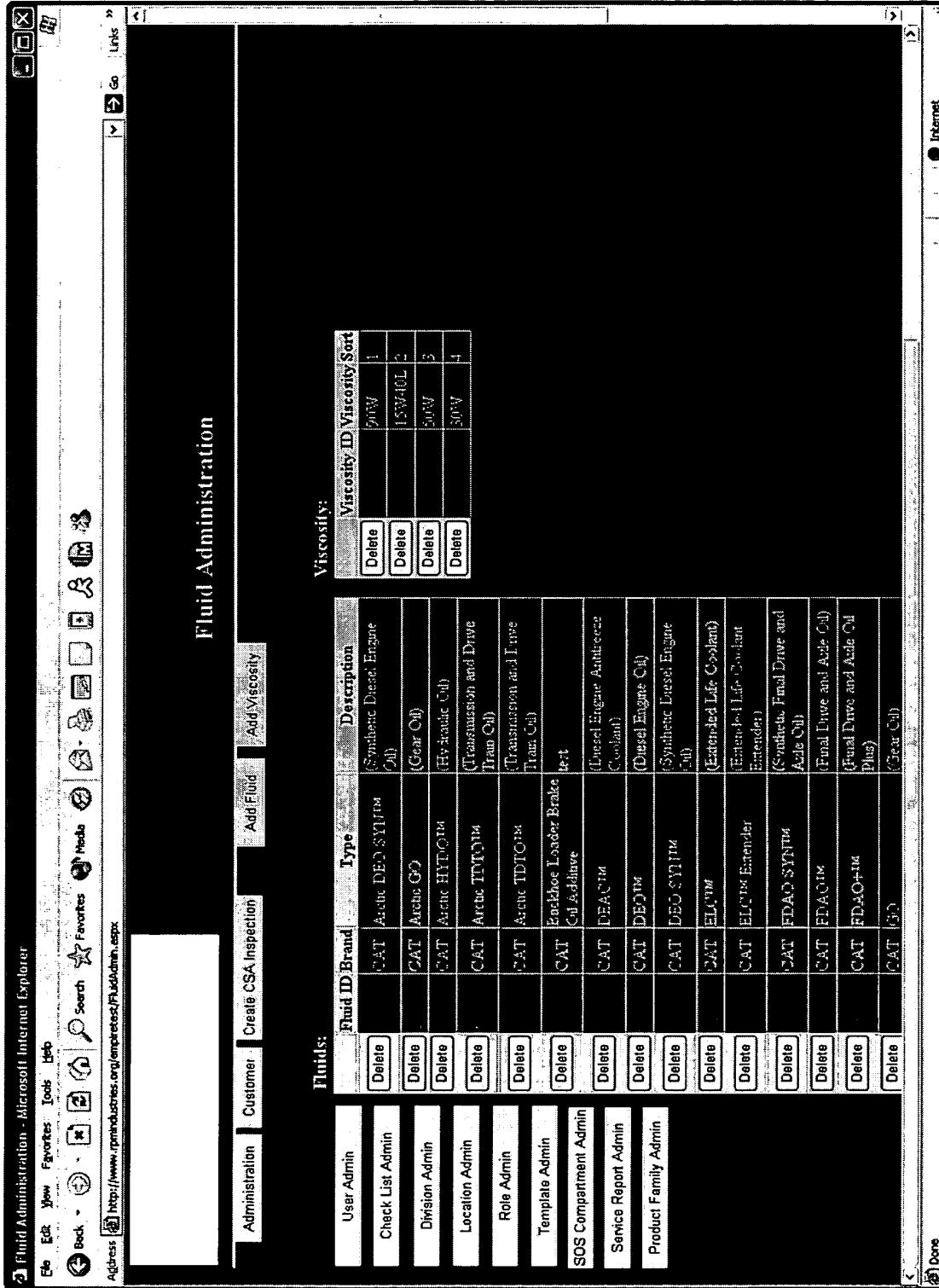


FIG. 66

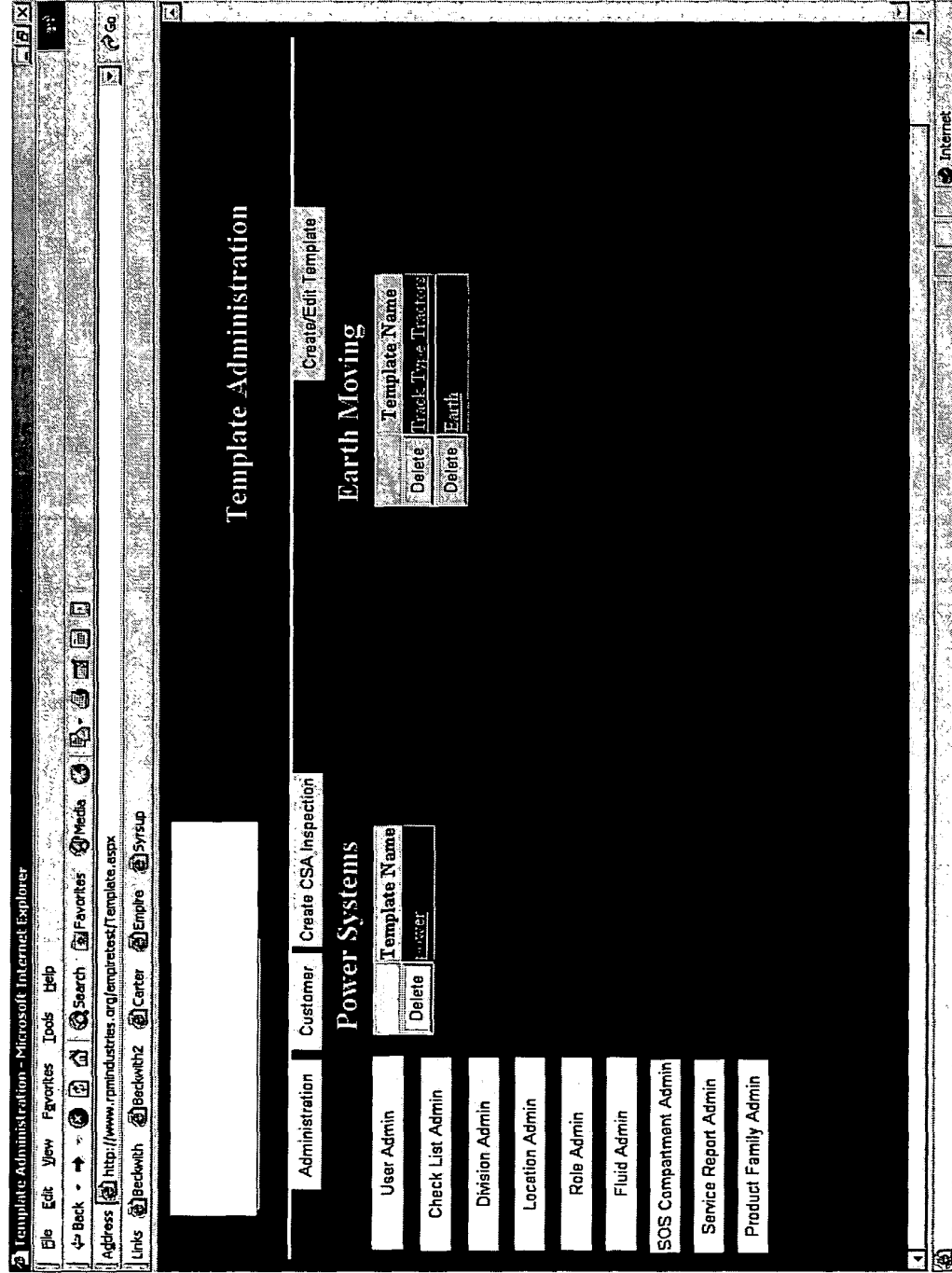


Fig. 67

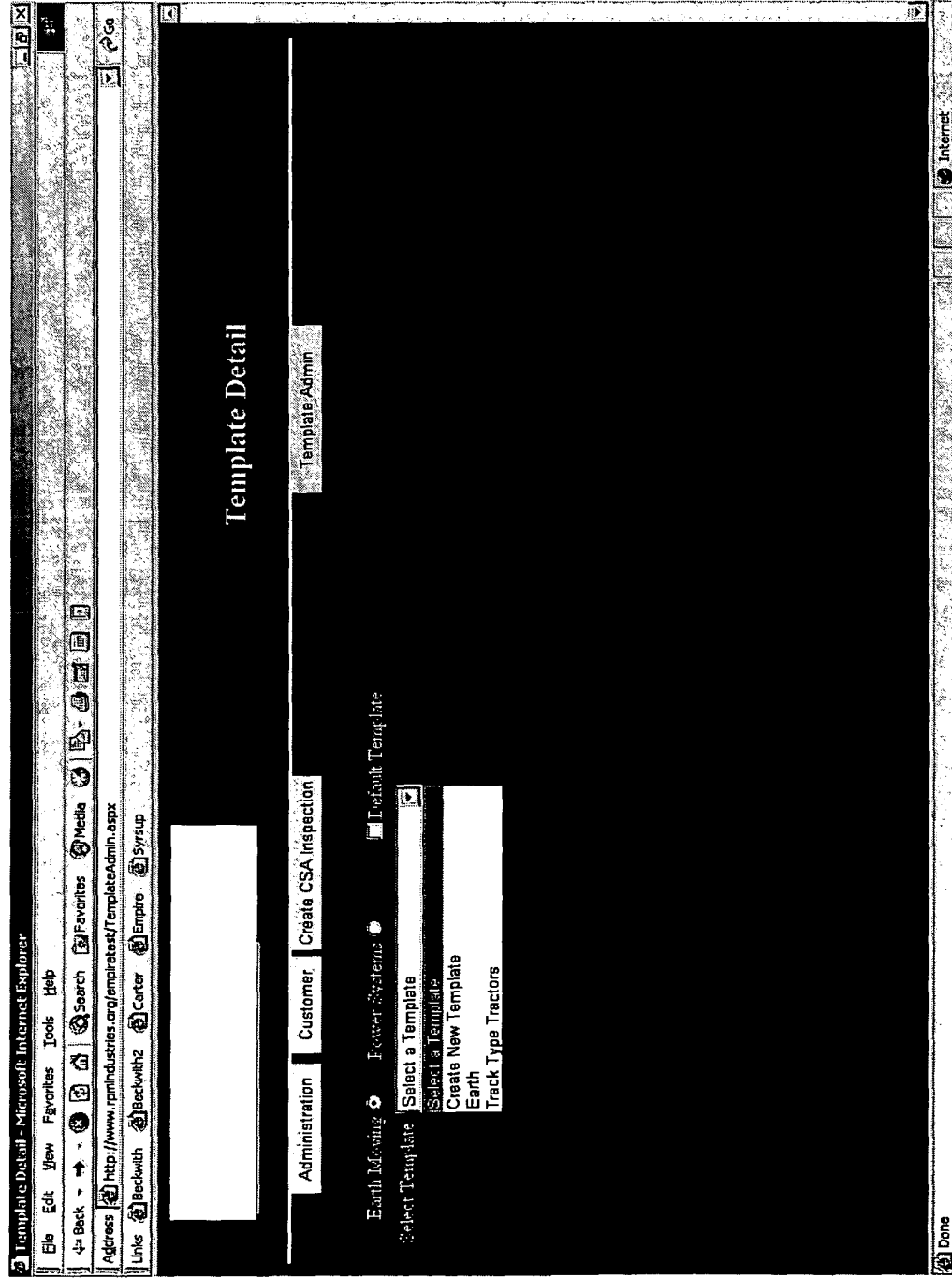


Fig. 68

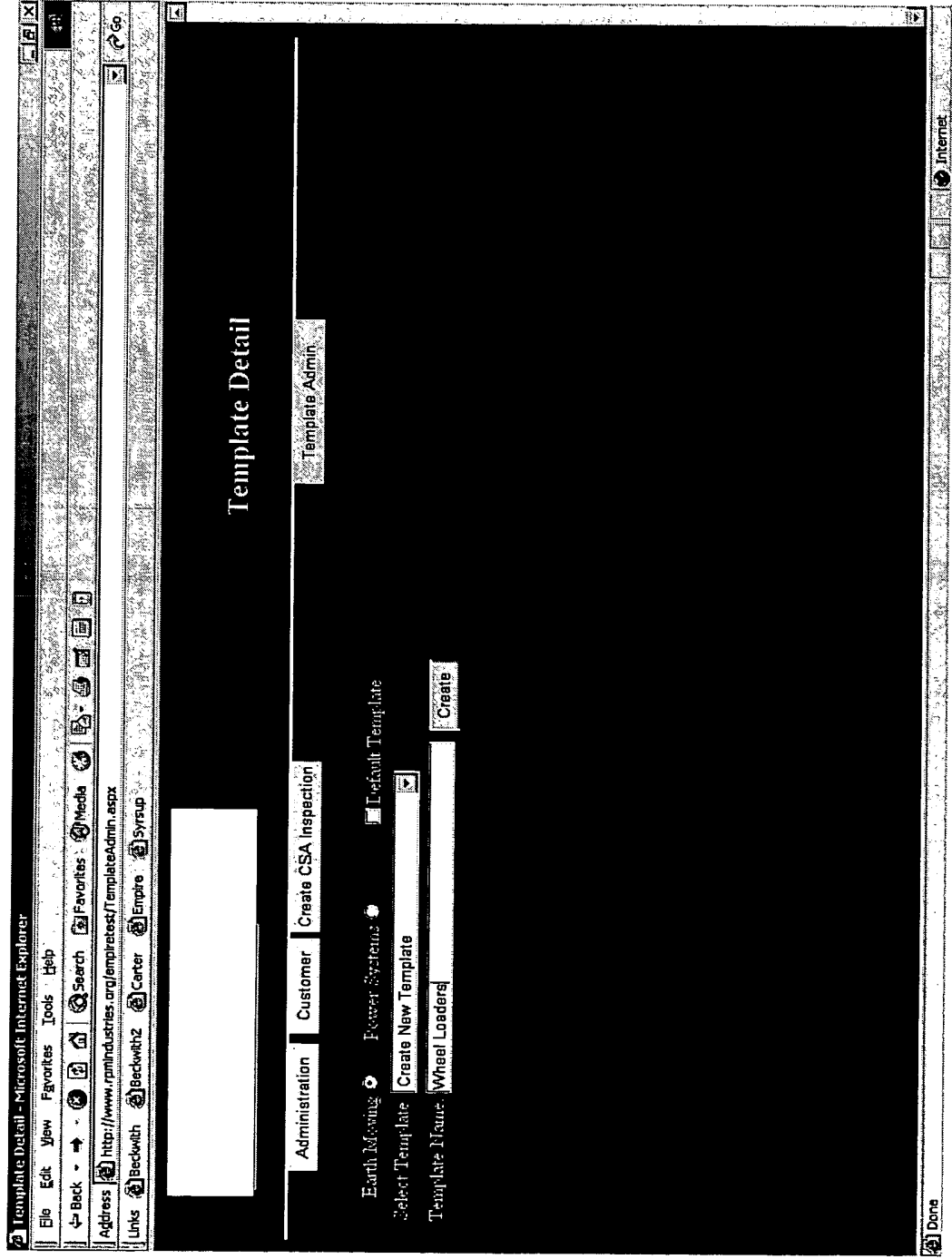


Fig. 69

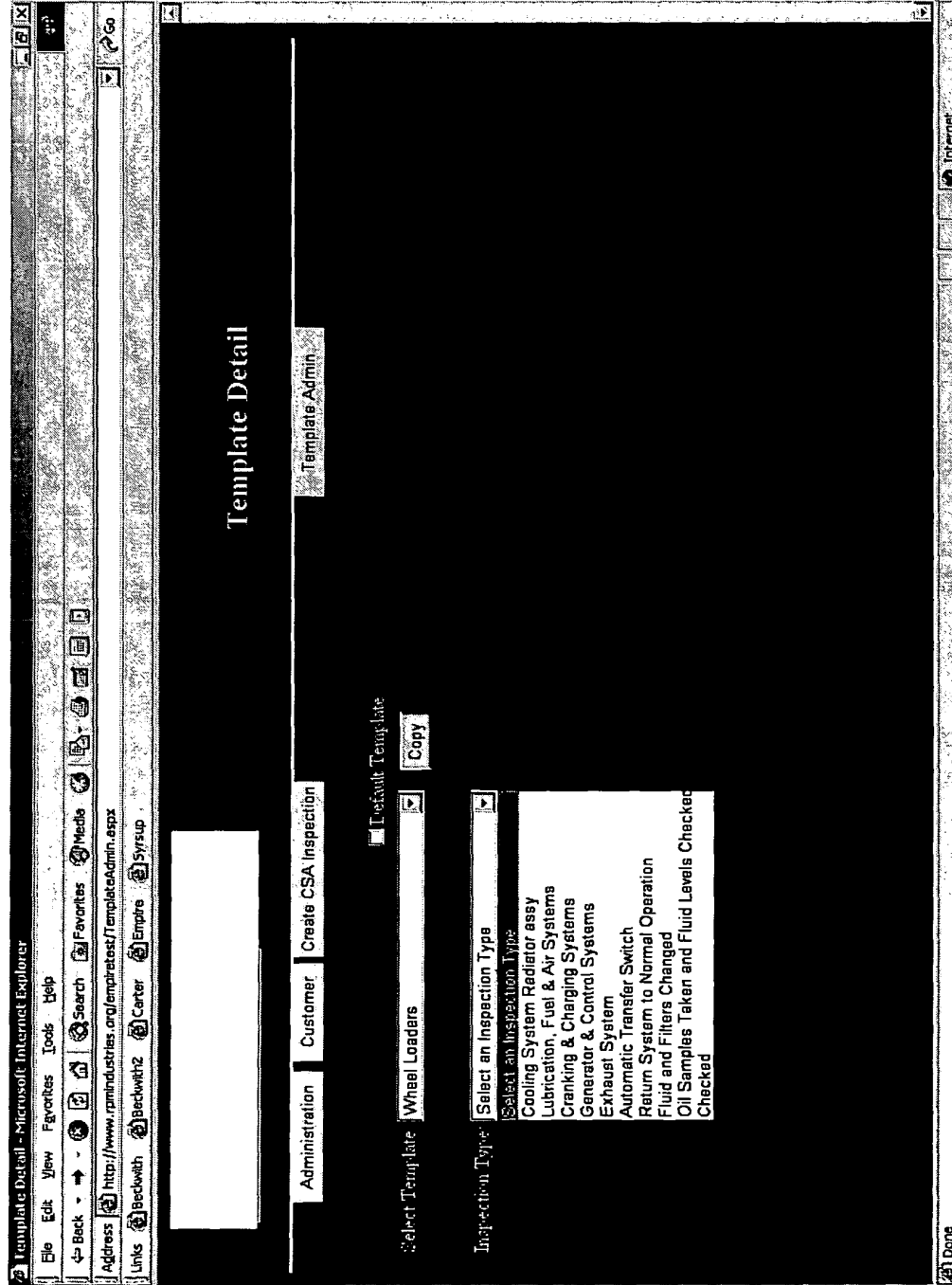


Fig. 70

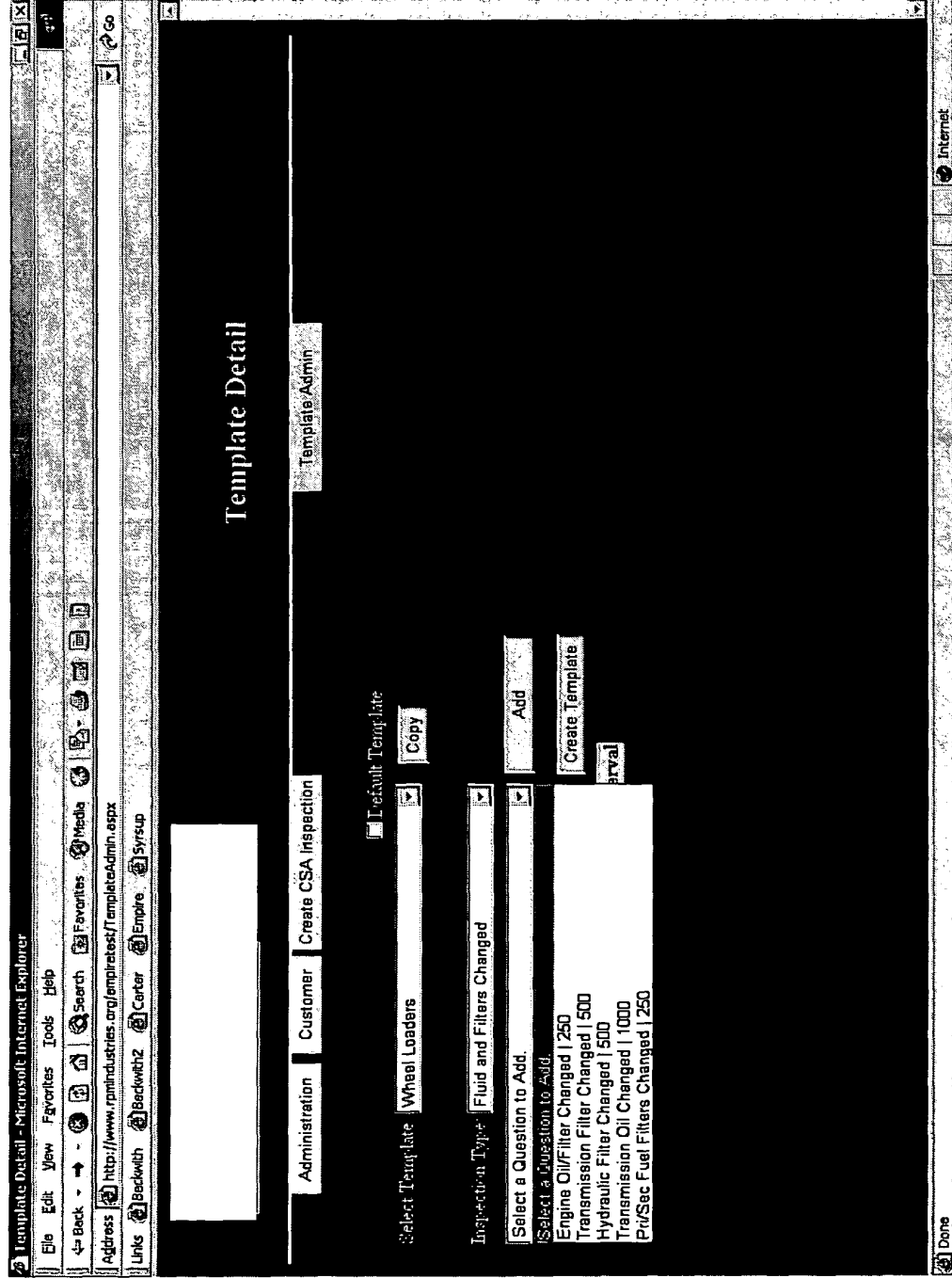


Fig. 71

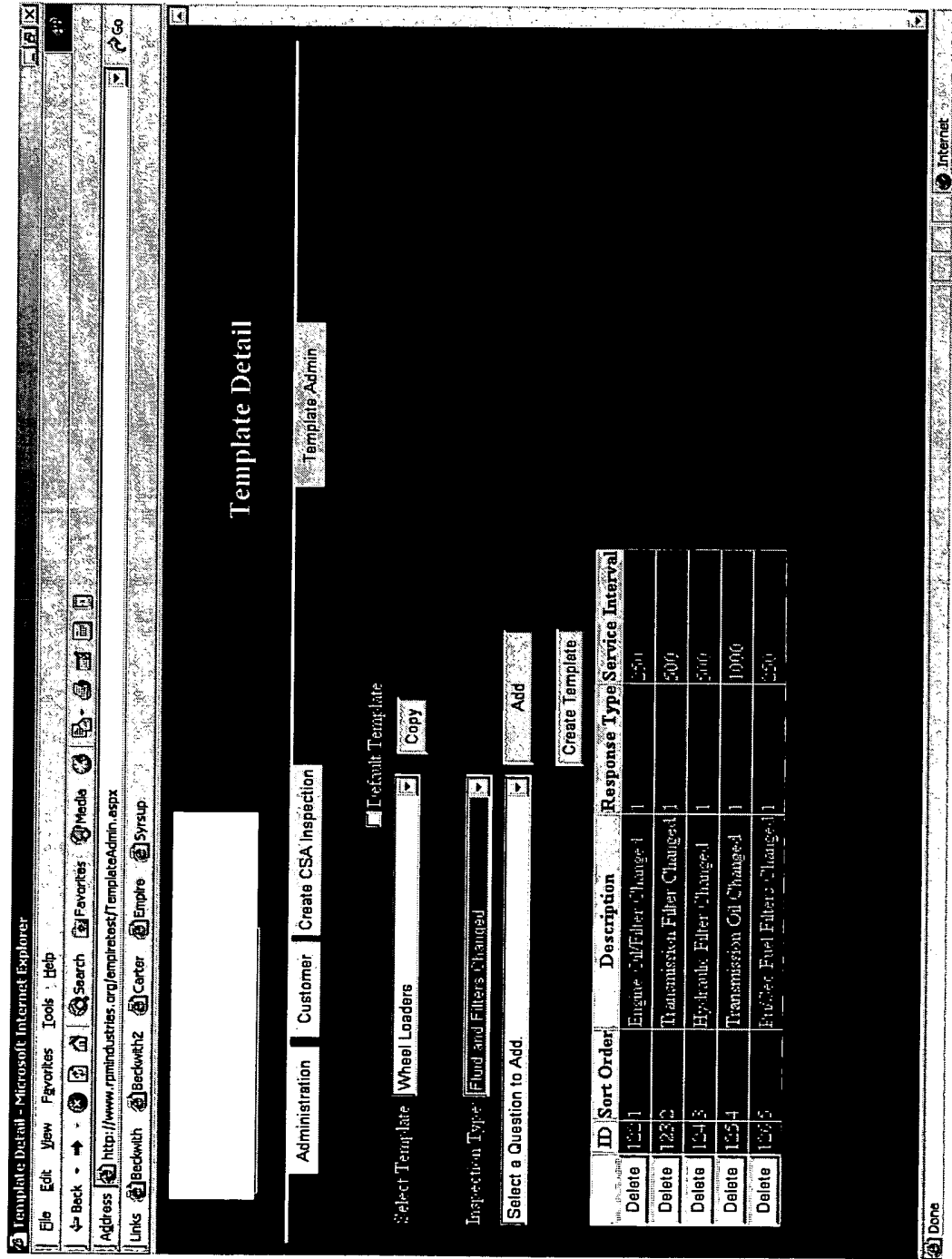


Fig. 72

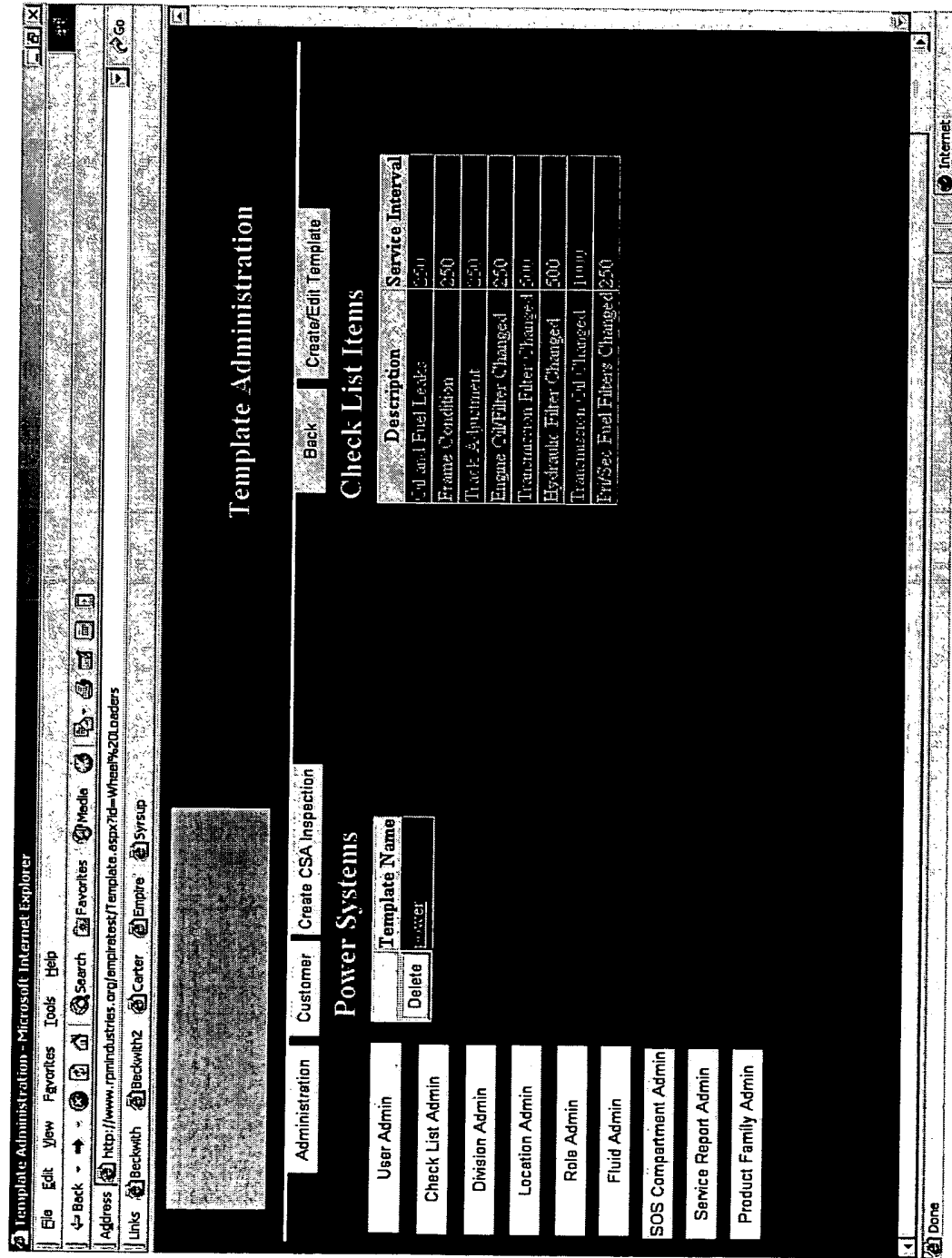


Fig. 73

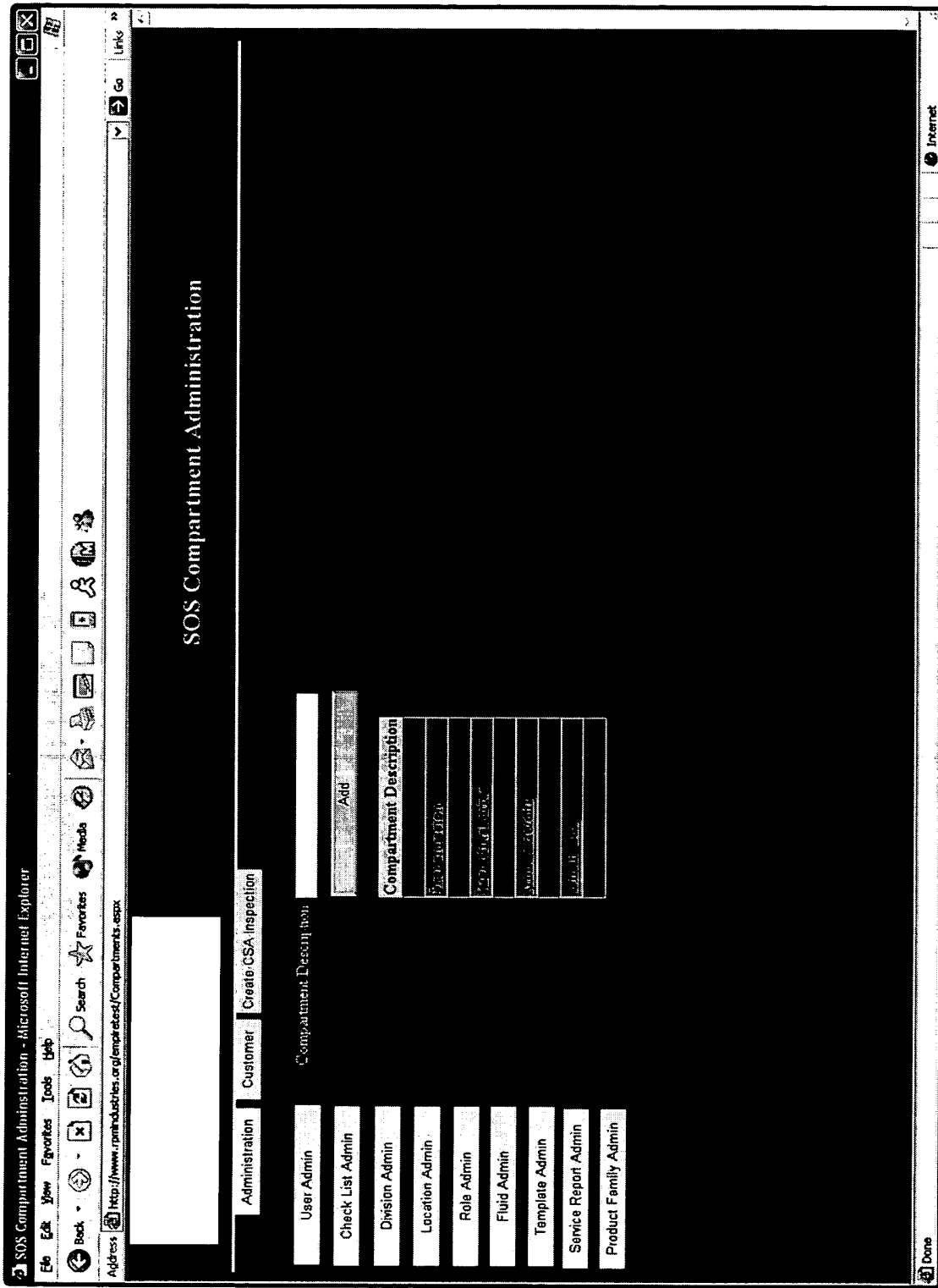


FIG. 74

4702

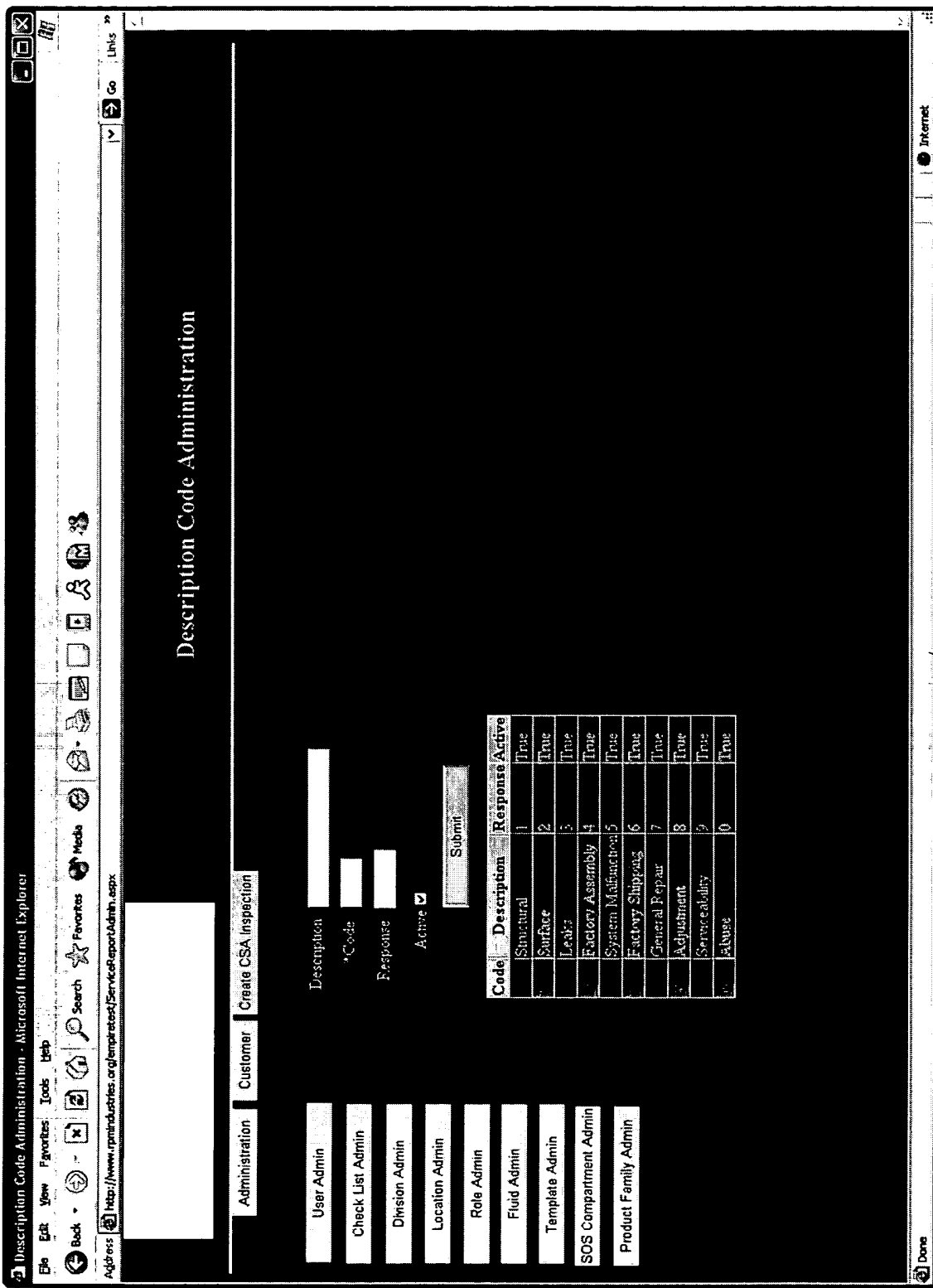


FIG. 75

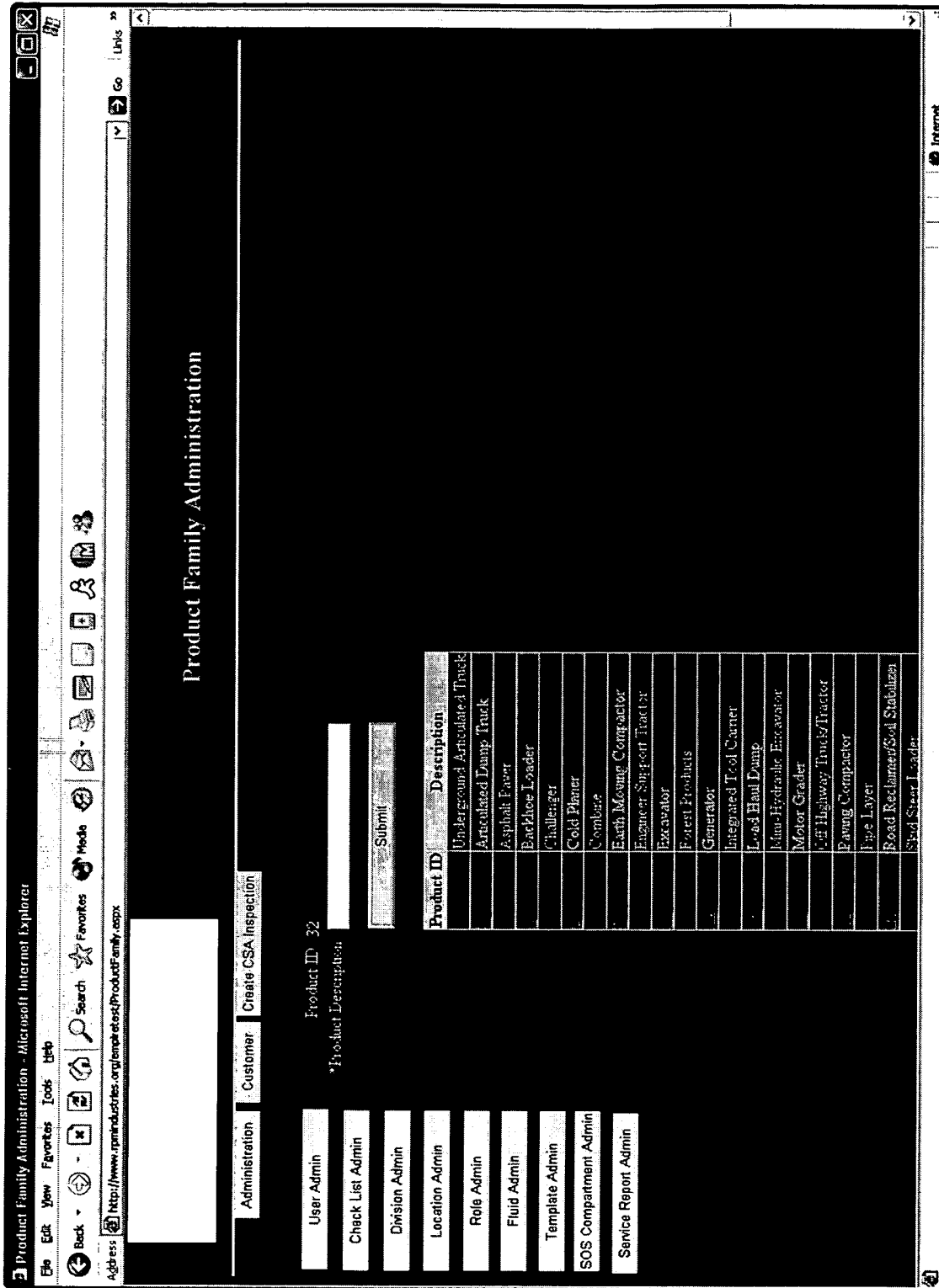


FIG. 76

4902

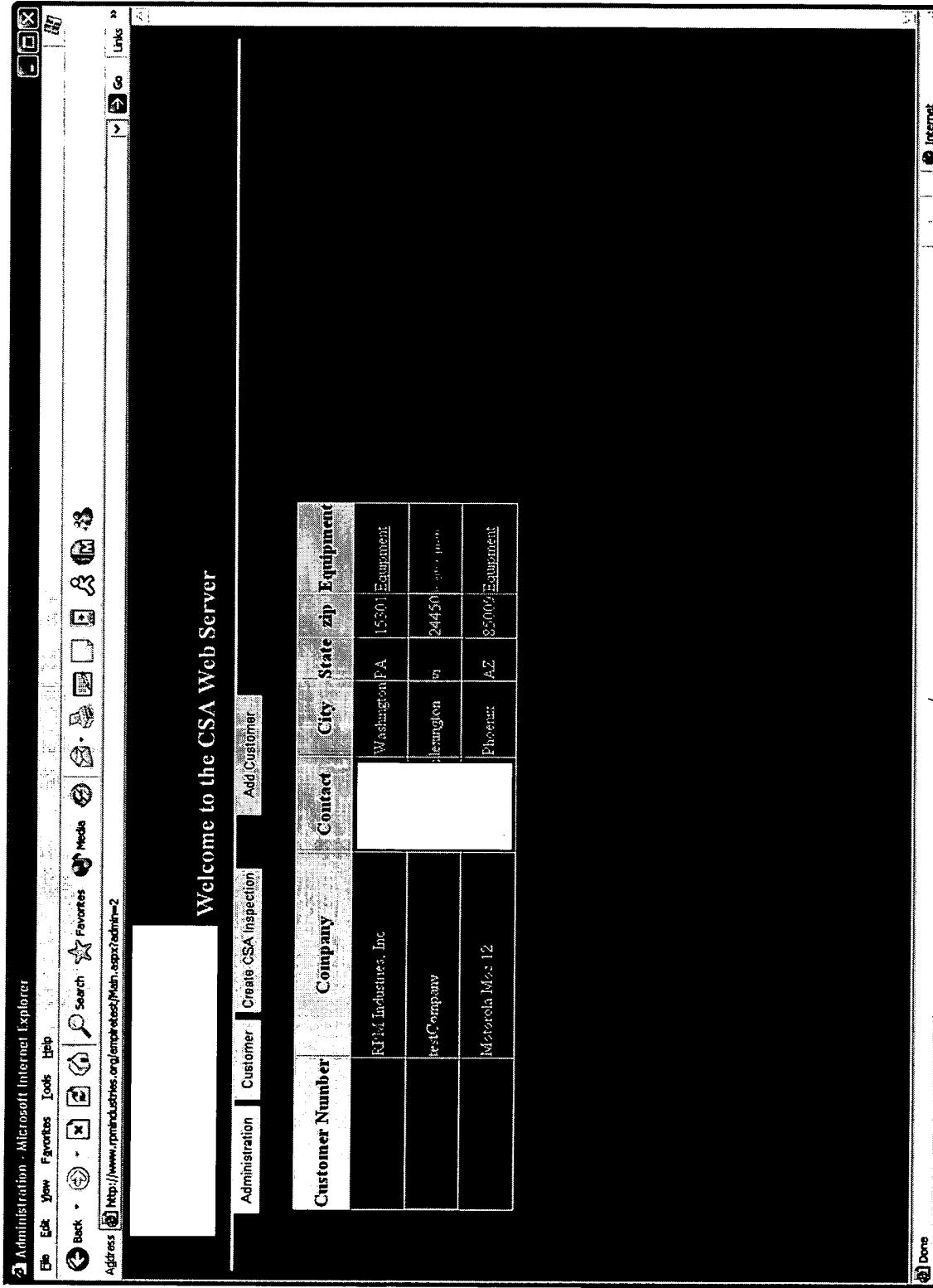


FIG. 77

5002



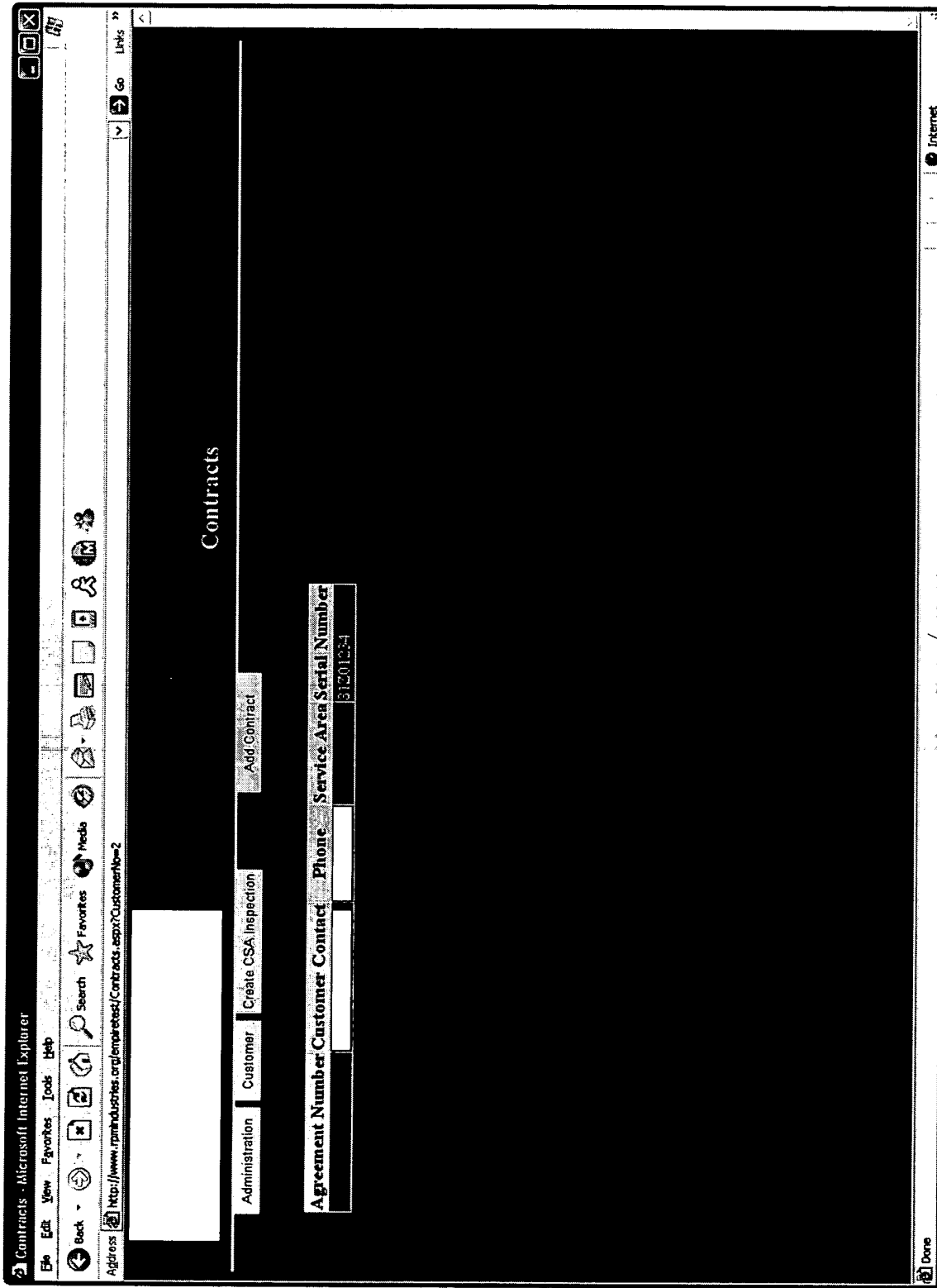


FIG. 79

5202

Contract Administration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address http://www.rpmindustries.org/templatetest/ContractDetail.aspx?AgreementNo=123456&tab=1

Go Links

Contract Administration

Administration Customer Create CSA Inspection View Contracts

Customer Number 2

Agreement Number 123456

Engine SN 814ND0251  
812D1234  
FDND0485

Note: To select more than one Engine SN  
keep Ctrl button pressed and click Engine SN

Contact

Phone

Fax

Pager

FCSF

Service Area

Start Date

Length 1234

PO none

Expires 12/1/2005

Per Year Interval 0

Level 1 Charges 0

Level 2 Charges 0

Level 3 Charges 0

Done Internet

FIG. 80

5302

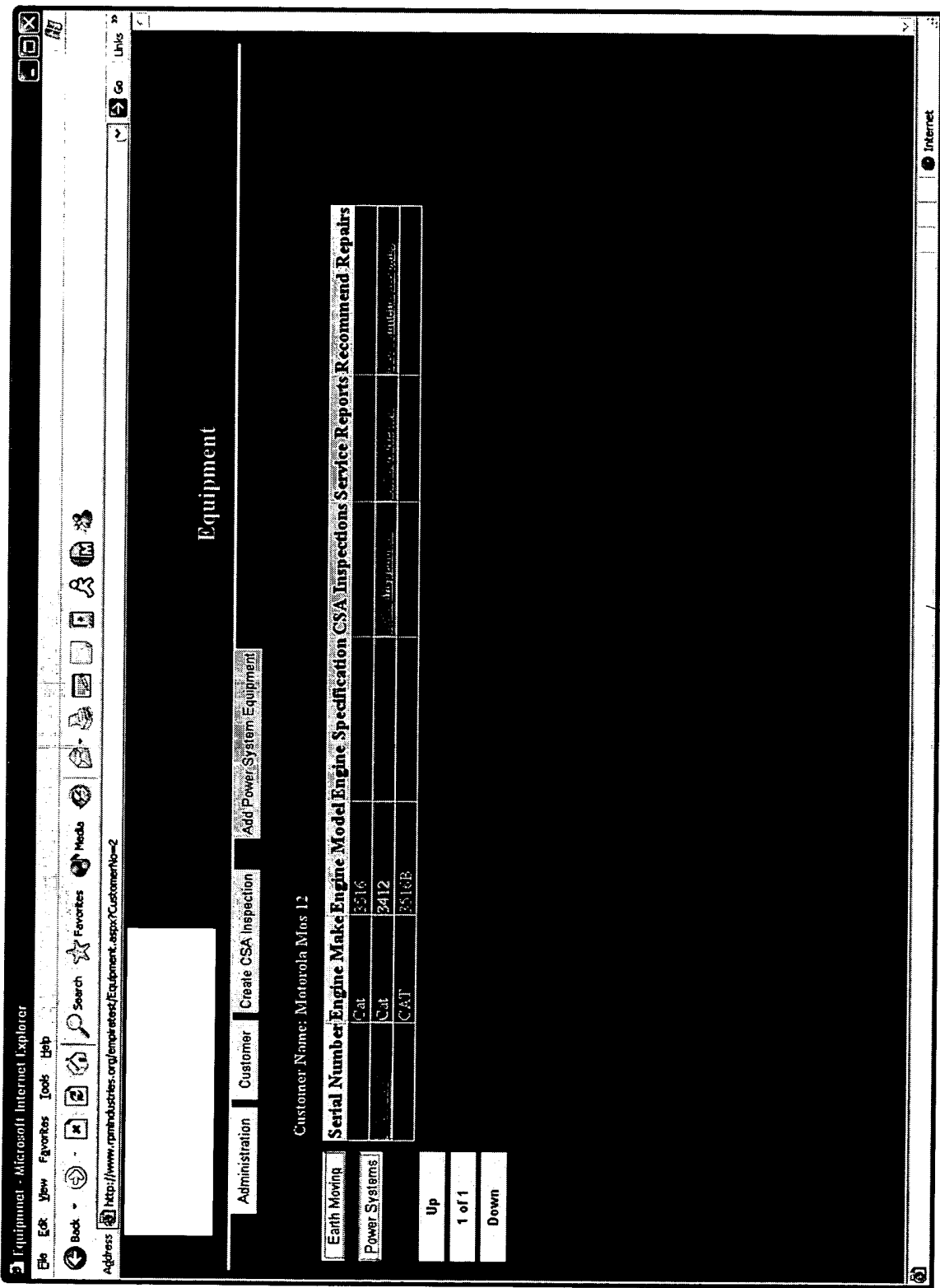


FIG. 81

5402

Equipment Detail - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Mode

Address: <http://www.rpmindustries.org/emp/ebot/EquipmentDetail.asp?SerialNo=3CR01256>

Internet

## Equipment Detail

Administration Customer Create CSA Inspection **Equipment Admin**

Equipment Number	3
*Serial Number	3CR01256
Make	CAT
Model	320BL
Year	1999
Description	Underground Articulated Truck
Customer Number	1
Customer Name	RPM Industries, Inc.
Location	WASHINGTON
Equipment Zone	1
Last Service Type	250
Last Service Date	9/14/2001 5:56:00 PM
Meter Reading	257
Service Interval	250

Submit

FIG. 82

5502

Power Systems Equipment Detail - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back

Forward

Stop

Home

Search

History

Bookmarks

Media

Print

Links

Address

http://www.primind.com/empire2/PSEquipmentDetail.aspx?SerialNo=F0ND0465

Power Systems Equipment Detail

Administration

Customer

Create CSA Inspection

Equipment Admin

Customer No. 2

Serial Number F0ND0465

Make CAT

Model 3516B

Arrangement

CPL

Engine Specification

HF

Generator Make

Generator Model

Generator SN

KW 2000

Voltage 12470

Amps

Generator Specification

Air Filter Make

Air Filter Part Number

Air Filter Quantity

Oil Filter Make

Oil Filter Quantity

Oil Type

Oil Quantity

Coolant Quantity

Battery Charger Make

Battery Charger Model

Battery Charger SN

Battery Charger Input Volts

Battery Charger Output Volts

Battery Charger Output Amps

Battery Charging Alternator Make

Battery Charging Alternator Model

Battery Charging Alternator SN

Battery Charging Alternator Output Amps

Batteries Group Number

Batteries Quantity

Batteries C/A

Batteries Lead/Acid

Batteries Nickel

Batteries Other

Bleed Header Make

Done

Internet

FIG. 83

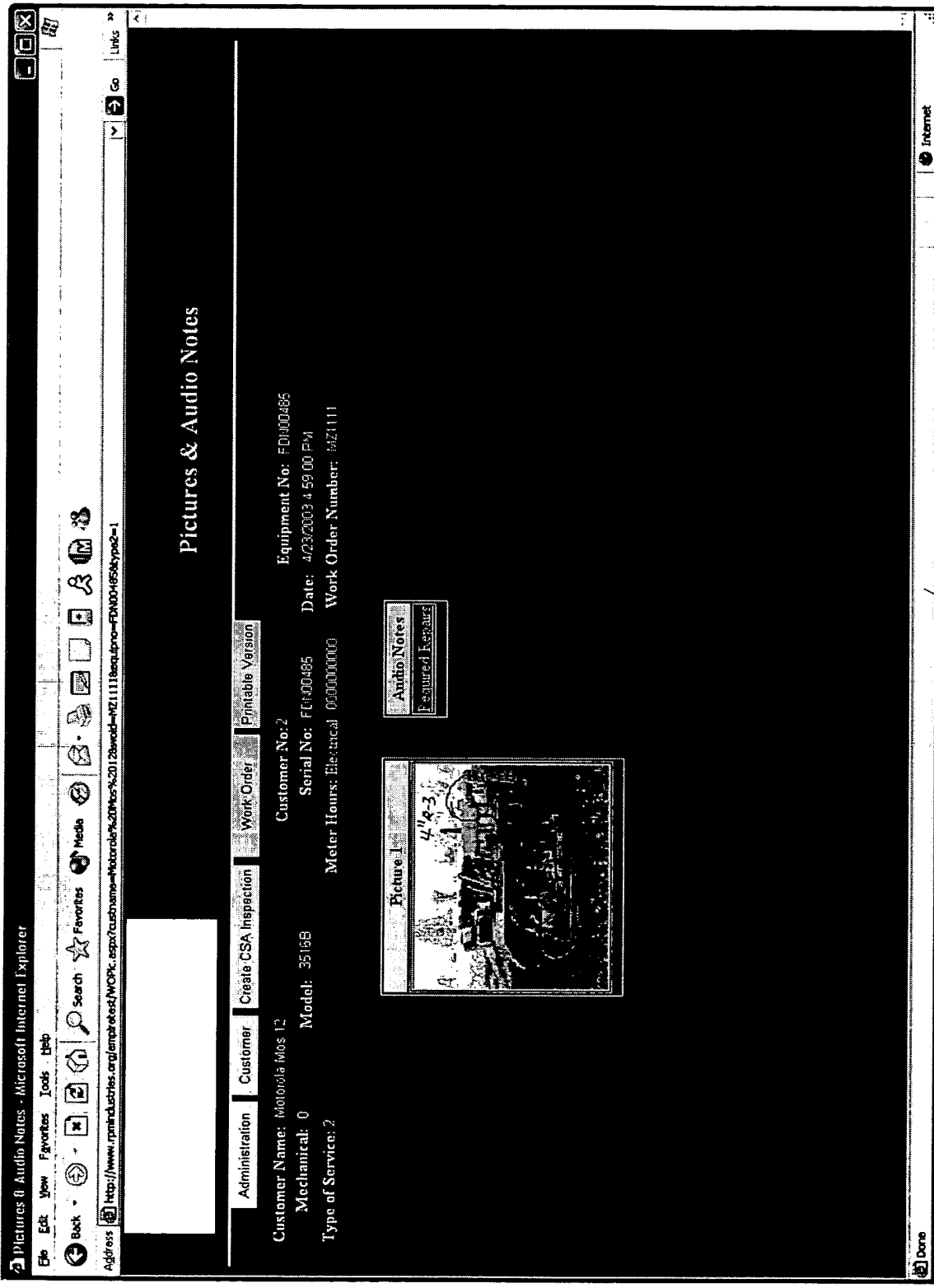


FIG. 84

5702

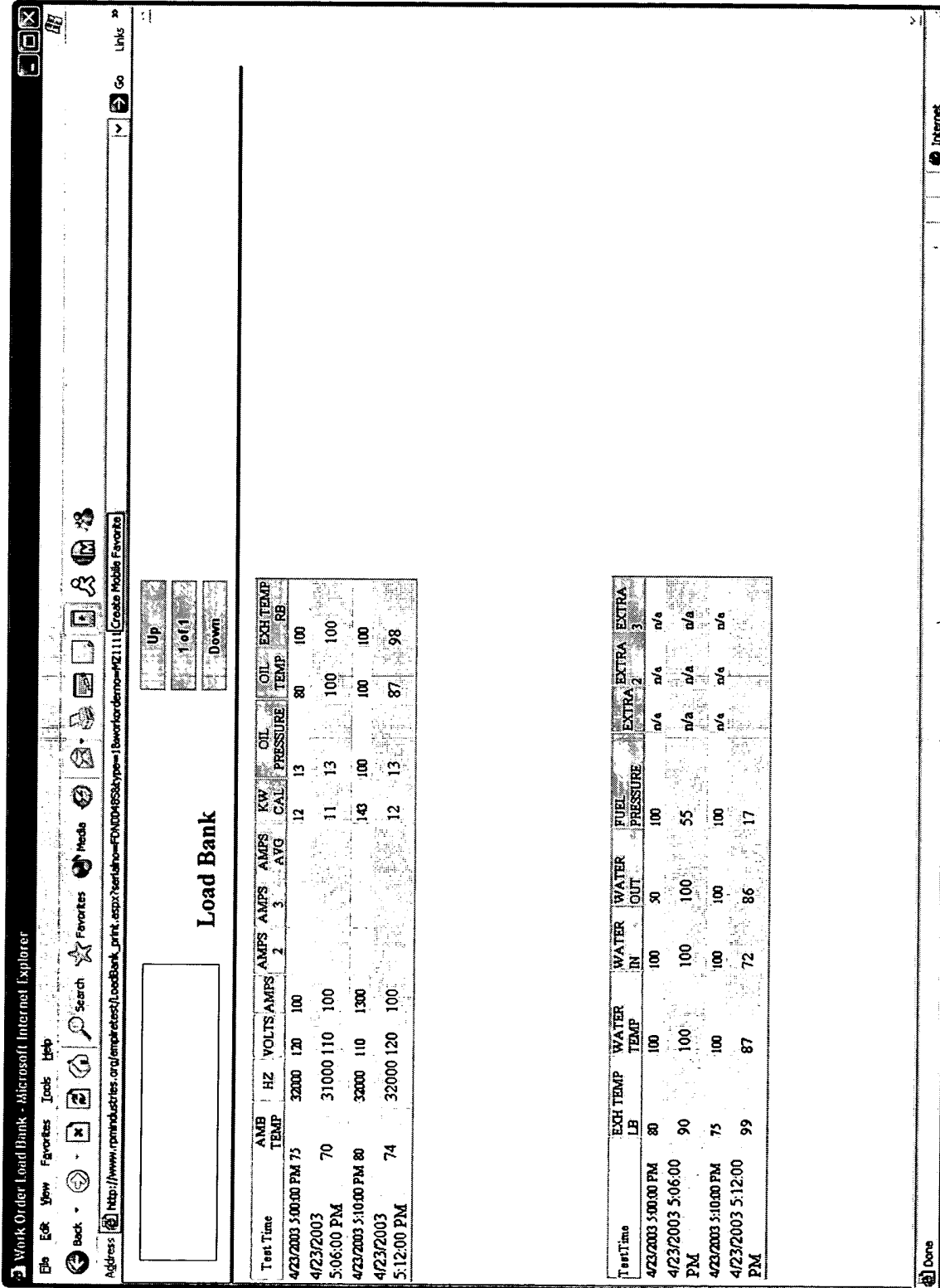


FIG. 85

5802

2 Inspection Type Notes - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address [http://www.rpmindustries.org/empire/notes\\_notes\\_jhtml.asp?customer=RPM20Industries,%20Inc.&type=1&work=TOMD418032&equipno=SN1234567](http://www.rpmindustries.org/empire/notes_notes_jhtml.asp?customer=RPM20Industries,%20Inc.&type=1&work=TOMD418032&equipno=SN1234567)

Go LHM

---

### Inspection Type Notes

Customer Name: RPM Industries, Inc.      Customer No: 1

Mechanical: 0      Model: Dump      Serial No: 0

Type of Service: 500      Meter Hours: Electrical 1502

Equipment No: SN1234567      Date: 9/15/2001 6:32:00 AM

Work Order Number: TOMD418032

Cooling System
Cooling system note.

Done Internet

5902

FIG. 86

Work Order Notes - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address [http://www.tpmindustries.org/employees/checknote\\_print.asp?customer=Motorola%2012&type=1&workorder=MZ111&equipment=FDND485](http://www.tpmindustries.org/employees/checknote_print.asp?customer=Motorola%2012&type=1&workorder=MZ111&equipment=FDND485)

---

### Inspection Checklist Item Notes

Customer Name: Motorola Mos 12  
Mechanical: 0  
Type of Service: 2  
Equipment No: FDND485

Customer No: 2  
Serial No: 0  
Meter Hour: Electrical: 000000000  
Date: 4/23/2003 4:59:00 PM  
Work Order Number: MZ111

Inspect cooling system hoses

minimal wear but customer demands replacement

Done

6002

FIG. 87

Service Reports - Microsoft Internet Explorer

Address: http://www.rpmindustries.org/emp/etcs/ServiceReport\_print.asp?authname=RPM%20Industries,%20Inc.&appno=ASC00734%20%20&mod=502334

## Service Reports

Attachment Serial No:

Equipment No: Serial No: 1  
Location: 00  
Hours: 507  
Miles: 7770  
Instructions:

Work Order Number: Dealer Code: T14  
Work Order Date: 4/17/2003 12:00:00 AM  
Employee ID: 15  
Customer: RPM Industries, Inc.

Part No	Part Responsible Name	QTY	Description	Group No	Containing Part	Did this incident make the product inoperable?	Comments
9y8400	reg	1	B	1406	none	True	By

Previous Next

WHAT DID YOU FIND WRONG?  
Found Wills

WHAT WAS DONE TO REPAIR THE PROBLEM?

PARTS

Left with Scrapped Return Customer	Job Complete
Yes No	No Yes

Done

6102

FIG. 88

Repairs Report - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Media

Address: [http://www.primabios.com/eng/tech/RepairsReport\\_print.asp?WO=7777](http://www.primabios.com/eng/tech/RepairsReport_print.asp?WO=7777)

Units

---

### Required Repair Reports

Work Order Number:

Model: 35168

Segment: 01

Serial No: 0

Work Order Date & Time: 4/23/2003 3:44:00 PM

Equipment No: 0

Employee: [ ]

Last Serviced: 0

Customer: Motorola Mos 12

Last Service Type: 0

Current Service Type: 1

Electrical Meter: 0000000000

Mechanical Meter: 0

Zone Location: N/A

Location:

CheckList Item

CheckList Response

In Phase Monitor

RR

Inspect radiator/heat exchanger

RR

Inspect cooling system hoses

RR

Done

Internet

6202

FIG. 89

CSA Inspection - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Search Favorites Media

Address: http://www.rpmindustries.org/emp/test/WorkOrder\_Phr.asp?WO=MZ1111&custno=2

Go Links

---

## CSA Inspection Report

---

**Work Order Number:** MZ1111     **Date:** 4/23/2003 4:59:00 PM     **Mechanical:** 0  
**Customer Name:** Motorola Mos 12     **Customer No:** 2  
**Equipment No:**     **Model:** 35168     **Serial No:** 0  
**Type of Service:** 2     **Meter Hours:** Electrical: 0000000000

Cooling System	
Inspect radiator/heat exchanger	RR
Check filler cap	OK
Inspect cooling system hoses	RR
Check fan drive/pulleys	OK
Check block heater	OK
Check cooling leaks	YES
Record freeze/boil over protection	OK
Inspect hose clamps	OK
Check water pump	OK
Check Radiator Hoses	YES
Lubrication, Fuel & Air Systems	
Replace oil & lube filters	OK
Inspect engine for oil leaks	OK
Replace fuel filters	OK
Inspect fuel priming pump	OK
Inspect fuel tank	OK
Check all fuel lines	OK
Inspect air filter housing	OK
Inspect all louvers/passageways	OK
Collect oil sample	OK
Inspect crankcase breather	OK
Drain water from separators	OK
Inspect fuel filters	OK
Inspect day tank/controls	OK
Replace air filters	OK
Inspect air filter seals/clamps/passageways	OK
Cranking & Charging Systems	
Check Alternator output voltage	OK
Check battery electrolyte level	OK
Check battery specific gravity	OK
Check battery charger output voltage	OK
Check battery charger output amperage	OK
Check all battery cables	OK

Done Internet

Create CSA Inspection - Microsoft Internet Explorer

Address: http://www.rpmindustries.org/inspect/creatwo.asp

## Create CSA Inspection

Work Order Num: **MD59876**

Segment: **D1**

Customer: **RPM Industries, Inc.**

Serial Num: **AGC01999**

Technician: **John Apostolides**

Time to be completed: **4** **00** **PM**

Time to be completed: **May 2003**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**Create**

Administration

Customer Assigned CSA Inspections

Template: **earth**

Questions: **earth**

Select an Question to Add: **Load Template**

**Assign CSA Inspection**

WOID	InspectionTypeID	SortOrder	Description	ResponseID	ServiceInterval	ID
MD59876	1	10	Balls at Equalizer Bar End Caps	3	250	10
MD59876	2	43	Spindle (Left)	3	250	43
MD59876	1	12	Track Adjustment	3	250	12
MD59876	1	21	Hydraulic Oil Changed?	1	250	21
MD59876	2	41	Pivot Shaft	3	250	41
MD59876	2	44	Spindle (right)	3	250	44
MD59876	2	46	Steering	3	250	46
MD59876	2	49	Tandems (Right)	3	250	49

FIG. 91

Assigned CSA Inspections - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media

Address: http://www.rpmindustries.org/empiretest/assignedWO.aspx

Assigned CSA Inspections

Administration Customer Create CSA Inspection

Work Order ID	Customer	Technician (First Name)	Technician (Last Name)	Serial Number	Segment	Power Systems	Date	Time
Delete	RPM Industries, Inc	John		AGC01999	01	False	5/28/2003	4:00 PM
Delete	RPM Industries, Inc	John		AGC00734	01	False	5/14/2003	7:00 AM
Delete	RPM Industries, Inc	Thomas		AGC01999	01	False	5/13/2003	7:00 AM
Delete	West Company	Thomas		12345	02	True	4/23/2003	11:11 PM
Delete	West Company	Thomas		321	01	False	4/21/2003	11:11 PM
Delete	RPM Industries, Inc	Thomas		AGC01999	01	False	4/29/2003	7:00 AM
Delete	RPM Industries, Inc	Will		AGC01999	01	False	5/5/2003	8:00 AM
Delete	Motorola Mes 12	Will		6HN00251	01	True	4/30/2003	8:30 AM
Delete	Motorola Mes 12	Will		EDN00485	05	True	4/28/2003	8:30 AM

6502

FIG. 92